



EXCERPT SOCIAL REPORT 2024





Fondazione Progetto Arca onlus
VAT number and tax code:
11183570156

Legal Form

Established as an Association on March 25, 1994, it was converted into a Foundation on January 1, 2009. The non-profit organization is currently awaiting qualification under the Italian Third Sector Code.

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www.aodmilano.it



Print
Ancora Arti Grafiche is involved
in the training and job placement
of young people.

This is an excerpt from the social report 2024. The complete version is available in Italian on our website, in the section "Chi siamo/Trasparenza".

Clay Wings Toward Starry Skies

Walking on the shards, back and forth, before the Meeting exhibition opened its doors to visitors, that August 20, 2024, I heard the crunchy sound of **broken tiles under my feet** and felt that sensation of **instability** you get when the ground is not firm, when you don't know what angle your foot will take when it touches the ground. Like in the mountains, like on a raft, like on the subway when a sudden stop sends you toppling onto the lady clinging to the rail next to you, and she gives you a dirty look...

Noise and instability.

Then I felt again—yes, felt again—**that sense of fragility I have experienced many times** in life when something broke, inside or outside of me. This made me remember, with renewed affection, the reason why Progetto Arca was born and has grown over these thirty- one years, drawing in beneficiaries and staff, institutions and private donors, friends, souls, lives. For us, fragility is not the discomfort to be avoided or hidden, not the limitation that blocks our personal evolution, but the **fertile ground** on which **we confront ourselves**—it is a condition common to every living being on Earth.

Observation tells us that precisely from those crises, from those fragilities, almost always bloom the urges to become better, to rediscover our own aspirations. Fragility, **playing on the uncontrollable power of the innate desire for life**, forces us to make even difficult choices, to shake up routine, urges us to look up toward our potential to be rediscovered and, above all, to be loved. This is Progetto Arca's mission: we stand beside those walking on those shards to help them reclaim the **responsibility of caring for themselves**. What Progetto Arca does, then, is only this: reduce to a minimum the factor that holds back this process of regeneration—**loneliness**.

Together we can face almost anything, feeling loved we can fight for ourselves even when self-esteem has abandoned us, being able to count on someone **makes us less afraid of the unknown**, which is surely waiting for us at the end of the uncertain walk. And so, as the final space of the Meeting exhibition, **the work of Alberto Gianfreda**—a moving form of a woman created by linking, with fine chains, the shards just far enough apart to preserve the memory of the scars, signs of healed wounds that speak of rebirth. I glimpse her in the space defined by colorful curtains and find, in the artwork, all the value of **fragility** transformed into **courage** thanks to the **relationship** with someone who does not fear my weakness but, in fact, admires it as the **light of a star**. The pieces in which I was once broken now come together in **a new, harmonious, and beautiful form**, certainly different from what it was before, but closer to who I am now and who I may yet become.

Clay wings toward starry skies.

Alberto Sinigallia
President of Fondazione Progetto Arca



Who we are:

- Observe
- Respond
- Take Care



EVERY PERSON HAS A VALUE THAT CANNOT BE REDUCED TO ANY LABEL.

LA VISION

Progetto Arca believes in a world where the **dignity, freedom, and autonomy** of the individual are inalienable rights. We **protect, value, and support** every person by creating the conditions necessary for them to **fulfill their own aspirations**.

LA MISSION

- Listen without prejudice;
- Intervene where answers are lacking;
- Always offer a chance;
- Awaken resilient responses;
- Educate toward responsibility;
- Create change.



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THE STATUTE

Where we are in Italy and the World



We are present in **9 countries** around the world with development projects, and in **4 countries** with humanitarian emergency response projects, including wars and floods.

Project in progress

India
Nepal
Cambodia
Venezuela
Brazil
Argentina
Uganda
Ivory Coast
Sudan

Humanitarian Response

Spain (Valencia)
Ukraine
Romania
Myanmar

Data as of April 30, 2025

Our 2024 in numbers

Input



52%

COVERAGE FROM INSTITUTIONAL INCOME

48%

COVERAGE FROM FUNDRAISING INCOME

SHELTER, FOOD SUPPORT, OFFICES AND LOGISTICS LOCATIONS	59
APARTMENTS	167
TOTAL SQ. METERS OF PROPERTIES	46,800
PAID STAFF HOURS	450,450
VOLUNTEER HOURS	39,853
CIVIL SERVICE, INTERNSHIPS, AND COMMUNITY SERVICE HOURS	18,219
VALUE OF IN-KIND DONATIONS INCLUDING: FOOD, ESSENTIALS OTHER GOODS/SERVICES	€ 2,722,820

Activities

54,270 HOURS OF HEALTHCARE ASSISTANCE	32,626 HOURS OF EDUCATION ASSISTANCE	8,370 HOURS OF PSYCHOLOGICAL ASSISTANCE	14,572 HOURS OF SOCIAL ASSISTANCE	2,087 HOURS OF LEGAL ASSISTANCE
7,737 HOURS OF CULTURAL MEDIATION	1,537 HOURS OF JOB ORIENTATION	5,137 MEDICAL VISITS	72,567 CLOTHING ITEMS	9,531 HYGIENE KITS
				3,954,935 MEALS

Output

40,998 BENEFICIARIES	4,371 PEOPLE ACCOMMODATED	530,367 SHELTER DAYS PROVIDED	47,473 INTERVENTIONS	2,310 STREET UNIT AND MOBILE KITCHEN OUTINGS
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Results



25%

HOUSING AUTONOMY

38%

CONTINUE THEIR JOURNEY IN OTHER SERVICES

37%

REFERRED TO LOCAL SERVICES

ECONOMIC IMPACT VALUATION

€ 14,958,652

ECONOMIC VALUE SUPPORTED

€ 48,609,710

ECONOMIC VALUE GENERATED

X
3,2

MULTIPLIER OF SOCIAL RETURN

Our beneficiaries

Homeless people

The condition of living on the street is to be considered **one of the most severe forms of material deprivation and social exclusion**.

Separation from a spouse, loss of stable employment, health-related factors, denial of political asylum or loss of the requirements for maintaining a residence permit are among the events, often combined, that contribute to the condition of homelessness and the consequent loss of civil and social rights.

According to the latest ISTAT census (2021), **homeless people**, registered in the municipal registry, **are almost 100,000**.

Families in poverty

It is increasing in the North, affects minors, and does not even spare those who work. This is the picture from the latest ISTAT report on **absolute poverty**: in Italy, **2.2 million families** and almost **5.7 million people** are forced to choose between paying rent, getting medical care, or buying food. The most alarming data concerns minors: **almost 1.3 million children and adolescents** live in poverty, the highest number since 2014. Also worrying is the housing emergency, the other face of poverty. In 2023, **21,345 families were evicted**, with Lombardy leading in the number of cases (6,931). Involuntary non-payment remains the main cause of housing insecurity.

Migrants

In 2024 the number of migrant landings on Italian coasts decreased. Also due to bilateral agreements signed with Libya and Tunisia, **sea arrivals decreased by 58%**, dropping from 157,651 in 2023 to 66,317 in 2024 (Ministry of the Interior). Bangladesh and Syria are the main countries of origin, followed by Tunisia, Egypt, and Guinea. This significant reduction in landings does not reduce the complexity of the migration phenomenon and its implications. The toll from shipwrecks remains tragically high: the central Mediterranean route continues to be the deadliest, with **over 2,000 victims including the dead and missing** in the desperate attempt to reach the Italian coast.

Unaccompanied foreign minors

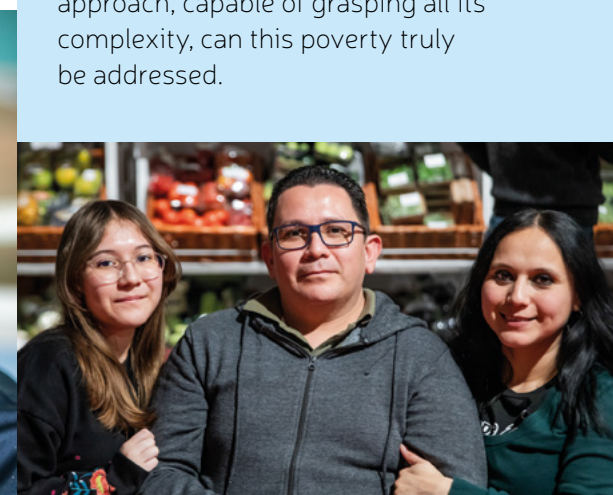
The expression “unaccompanied foreign minor” refers to a young person under the age of 18, without European citizenship, who has arrived in Italy or another Member State, without parents or adults legally responsible for them. Given the **particular vulnerability** of these children and adolescents, Italian law (L. 47/2017) establishes that they have the right to access **a dedicated protection system**. According to data from the Ministry of the Interior, as of December 31, 2024, **8,043 unaccompanied foreign minors** arrived in Italy by sea. The majority are adolescents between 15 and 17 years old.

People with addiction issues

The **570 active Ser.D.** in Italy assisted, in 2024, **132,195 people with substance dependence**. The majority are men (85%), of Italian nationality (91%), with an average age of 34 at the time of first treatment. **Heroin** remains the most common primary substance, but **cocaine** is the most prevalent among new users. Those under 25 are in treatment for **cannabinoid** use (2024 Drug Addiction Report). The phenomenon of addiction is actually much broader: **alcohol abuse, pathological gambling**, and compulsive internet use often lead to social isolation, without adequate access to care services.

From our observatory

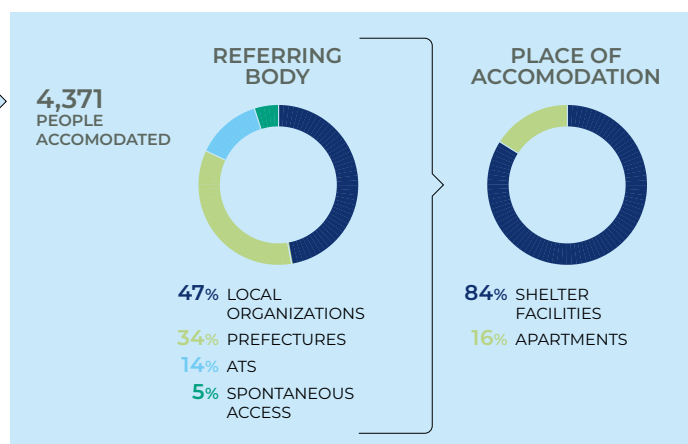
The requests for help we receive, the cases we address within our services, and the results of the “Poveri noi!” survey, which we commissioned from BVA Doxa, highlight **a hidden and silent poverty** that creeps into the homes of even those with an income who, on the surface, lead a “normal” life. They are the **next-door poor**, invisible precisely because they are part of our social fabric. It is the family that can't enroll their children in sports or send them on school trips, that has stopped inviting friends over, that must come up with excuses when invited to a birthday party or out to dinner. It is not the absolute poverty of those who have to deal with an empty fridge, but **a poverty of life and experiences**, equally concerning, that **limits access to education, produces social isolation, and puts the future at risk**. Only through a multidimensional approach, capable of grasping all its complexity, can this poverty truly be addressed.



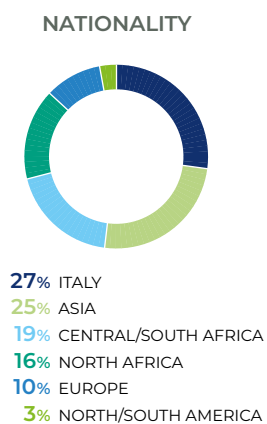
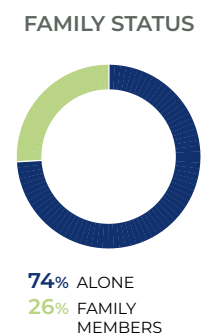
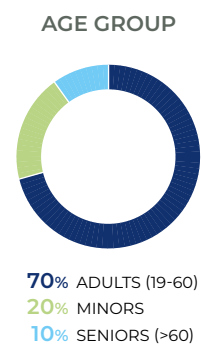
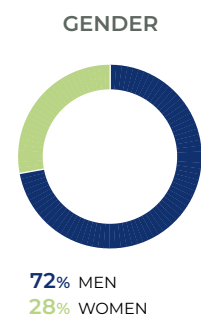
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THE DOXA SURVEY

BENEFICIARIES
40,998IN ITALY
25,672ABROAD
15,273PEOPLE
ACCOMMODATED
4,371HOW WE HELPED OUR
40,998 BENEFICIARIES

RECEPTION IN SHELTER FACILITIES	9%
RECEPTION IN APARTMENTS	2%
LISTENING/HELP DESK	8%
STREET SUPPORT	12%
FOOD ASSISTANCE IN ITALY	28%
EMERGENCY RESPONSE IN ITALY	4%
INTERNATIONAL DEVELOPMENT AND EMERGENCY PROJECTS	37%



Who are the people we accommodated



“ Stories of change and hope

It gives me strength to know that *someone believes in me*.

We expected minimal conditions for reception, and instead we found a furnished house with great taste and a regenerating *human warmth*.

I am happy, Progetto Arca is more than a home, it is a family. Feeling so welcomed makes me hope for the same to happen to many others in need. Thank you.

Thanks to Progetto Arca, an order appeared in our life that made us appreciate the roof over our head and the healthy food for the children. What surprises me most, however, is that I have once again found the desire to *see people* and to *take part in the cultural life of Milan*.

Safety and protection are what I now experience, a contrast to my long life on the street. *I am no longer afraid* to fall asleep at night.

Living together is difficult, but it gave me something I hadn't had in many years: the *selfless friendship* of people walking this path with me.



The testimonies shown above were selected from free responses to our customer satisfaction questionnaire, completed anonymously by guests.

What we do



OBSERVE, RESPOND, CARE FOR: THE PERSON, THE TERRITORY, AND THE WORLD

In 2015, 193 member states of the United Nations, including Italy, signed on to the **2030 Agenda**, which defines 17 goals aimed at **sustainable development** to be achieved by 2030.

Progetto Arca operates in line with these objectives through activities of **reception** for poor and migrant people, **food support**, **healthcare and hygiene services**, housing for women with children aimed at **social reintegration**, commitment to workplace and social integration, and rapid intervention in the case of **humanitarian emergencies**.



A selection of the services we are engaged in every day follows. For full details, refer to the Social Report on the website progettoarca.org

Street Units

BENEFICIARIES

3,585

INTERVENTIONS

29,412

STREET
OUTINGS

793

REFERRED TO
LOCAL SERVICES

100%



IN 2024, WE DISTRIBUTED
ON THE STREET:

HOT MEALS: 323,442

BEVERAGES: 32,112


LITRES OF HOT DRINKS: 1,240

HYGIENE KITS: 5,000

OTHER ESSENTIAL
PRODUCTS: 35,595

Don't wait for those in need to come to us — go where help is needed: this is the principle guiding our **Street Units**, which operate alongside the Mobile Kitchen in eight Italian cities. Every day, workers and volunteers engage in **essential frontline outreach work**: distributing essential goods, monitoring critical situations, building trusting relationships, and connecting people with health and social services. More than a hot meal or basic necessity, the goal is material and relational recovery. **The ultimate aim is to help people rebuild self-worth**, as the first step toward leaving behind need and exclusion.

“Talking to the Street Unit volunteers helped me a lot not to lose sight of who I was — and especially, who I could become again. Igor”

TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 4 STREET UNITS – 2 IN MILAN, ROME, BACOLI (NA) 1 EMERGENCY UNIT ON CALL – MILAN	PART-TIME SOCIAL WORKERS 148 VOLUNTEERS	CITY OF MILAN OTHER LOCAL ENTITIES

Food Trucks

BENEFICIARIES

1,503

OUTINGS

1,517

ITALIAN
CITIES

8

MEALS SERVED

320,842


HOT SOUPS

36,665

The Food Truck service is a guarantee of **concrete help** and **relational proximity** where it's most needed: **on the street**. Our food trucks continue to serve the cities of Milan—where the service originated—Varese, Turin, Padua, Rome, Naples, Bacoli, and Bari. Over 320,000 were distributed, including dinners and breakfasts produced locally and increasingly provided by nonprofit organizations. The Food Truck — easy to recognize — has become a nightly appointment and a safe haven for those seeking **good food**, comfort, and **guidance** toward health and social services.

“I approached the Food Truck because I was curious about the orderly line of people standing in front of it. The light in their eyes and the care of the woman who brought me the tray moved me. Now it's something I look forward to every night, even if I'm not hungry Valerio”



TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 8 FOOD TRUCKS: MILAN – VARESE – TURIN PADUA – ROME – NAPLES BACOLI (NA) – BARI	INTERNAL PERSONNEL OR PARTNER ORGANIZATIONS SUPPORTED BY PROGETTO ARCA THROUGH FUNDING BASED ON PROJECT PROPOSALS	SELF-FINANCING, OR PARTNERSHIPS WITH COMPANIES AND LOCAL ENTITIES


Reception of people without a home



TEMPORARY SHELTERS
Support, shelter, listening, socialization, protection of rights. Temporary shelters are the **first reception facilities** that meet the most urgent needs of people without a home and serve the vital function of **acting as a link** to the broader support system. In **Milan**, we run the **Piccolo Rifugio**, an emergency overnight shelter for people without a home intercepted by the Street Unit—operating year-round, with even greater intensity during winter, the most difficult period for those without housing. In 2024 in **Varese**, inside a building confiscated from organized crime, we inaugurated “**Casa Arca**.” Thanks to the involvement of a wide network of territorial partners, the facility expanded the services of the previous day center “Il Viandante” to include canteen, personal care, and **medical and legal assistance**.




“ You don’t die of cold on the street, you die of loneliness
“Casa Arca” is a beacon for me. Giulio (Varese) ”

TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 1 LARGE RECEPTION CENTER – MILAN (ONLY JANUARY 2024) 1 EMERGENCY RECEPTION SERVICE – MILAN 1 DAY CENTER – VARESE	SOCIAL WORKERS EDUCATORS HEALTHCARE ASSISTANTS (OSS) SOCIAL OPERATORS CULTURAL MEDIATORS DOCTORS NURSES PSYCHOLOGISTS LEGAL ADVISORS 10 VOLUNTEERS	CITY OF MILAN SELF-FINANCING

THE ENZO JANNACCI RECEPTION HOUSE
Casa Jannacci, on Viale Ortles 69 in Milan, is one of the **largest public reception centers in Europe**. Founded in the 1950s as the “Dormitory of Viale Ortles,” it is now much more than a dormitory. It is a house for temporary reception of **people without a home or households in serious need**, lacking housing and support networks. At Casa Jannacci, guests find not only a bed and shelter, but also support, care, assistance, social opportunities, and reintegration possibilities—thanks to the work of a **multidisciplinary team**. The facility includes a **day center**, a **library** with workstations and Wi-Fi, an **Italian language school**, a **job support desk**, an **INPS help desk**, and a **nursing clinic** active seven days a week. The educational project also includes spaces dedicated to practical activities like carpentry workshops, cooking, gardening, and a creative workshop for sewing, drawing, and embroidery. Starting August 2024, Casa Jannacci—managed by the City of Milan—is run by a **temporary business Association**, with MediHospes as the lead organization and Progetto Arca as deputy general manager and coordinator of the socio-psycho-pedagogical area. The other seven members of the ATS are: AmbienteAcqua, Cumse, Cura e Riabilitazione, Progetto Mirasole, International Rescue Committee, Kayros, and Naturalia.



TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 1 LARGE RECEPTION CENTER – MILAN	SOCIAL WORKERS EDUCATORS HEALTHCARE ASSISTANTS (OSS) SOCIAL OPERATORS CULTURAL MEDIATORS DOCTORS NURSES PSYCHOLOGISTS LEGAL ADVISORS	CITY OF MILAN

Reception of migrants and unaccompanied minors




Progetto Arca has been active in migration since 2005, welcoming those fleeing war and poverty. In the **centers for extraordinary reception** (CAS), in **CAS housing units**, and in **SAI apartments** (Reception and Integration System), we support the **integration path for asylum seekers and holders of international protection**, as well as for vulnerable categories such as victims of violence or trafficking.

The project includes support throughout the legislative asylum process: **healthcare**, **psychological support**, **Italian language courses**, **access to professional training courses**, and support in finding work and independent housing solutions. In 2024, the reception of **unaccompanied foreign minors** continued as well: a psychologist specialized in adolescence and trauma was added to the staff, and we activated workshops on emotional education.

“ *In Italy I went to school for the first time in my life. It was an exciting discovery. Now I have many paths ahead of me that I can choose from, and I’m sure I’ll make it because I’m not alone.* Ossam ”




TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 2 EMERGENCY RECEPTION CENTERS FOR MIGRANT WOMEN AND CHILDREN – MILAN 4 EMERGENCY RECEPTION CENTERS FOR MIGRANT MEN – MILAN 1 EMERGENCY RECEPTION CENTER FOR MIGRANT FAMILIES – MILAN 1 RECEPTION CENTER FOR UNACCOMPANIED FOREIGN MINORS – MILAN 7 EMERGENCY HOUSING APARTMENTS FOR MIGRANT MEN – MILAN 25 SAI APARTMENTS – MILAN	SOCIAL WORKERS EDUCATORS DOCTORS NURSES SOCIAL OPERATORS ITALIAN LANGUAGE TEACHERS CULTURAL MEDIATORS LEGAL ADVISORS 80 VOLUNTEERS	PREFECTURE OF MILAN CITY OF MILAN

Healthcare and social care



The first fundamental right of those without a home is **the right to care**. Defending it is what we do every day through outpatient clinics in our reception centers and the **Post acute for homeless**. This service supports people without a **home**, **discharged from hospitals** and often affected by multiple pathologies, who need continuous nursing and **medical therapeutic care** to prevent relapse or readmission—common for those living on the street. Our approach provides for **comprehensive care of the person**: the healthcare team works alongside the social team and territorial services to ensure, at discharge, integration into a social project or access to other care and rehabilitation services.

“ *Because of a throat problem I couldn’t speak anymore. Here I met people who could listen to me even just with their eyes.* Roberto ”

TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 1 POST-ACUTE WARD FOR HOMELESS PEOPLE – MILAN 1 NURSING CARE WARD – MILAN 7 OUTPATIENT CLINICS – MILAN	NURSES DOCTORS SOCIAL WORKERS HEALTHCARE ASSISTANTS (OSS) 4 VOLUNTEERS	LOMBARDY REGION ATS MILAN CITY OF MILAN


Housing for homeless people



In Housing services, we work with beneficiaries who have different levels of autonomy. The first category includes people without a home, welcomed from the street into apartments—either shared or for exclusive use—based on specific vulnerabilities and needs. Some apartments are also dedicated to **homeless people and their dogs**, a housing option that preserves the bond with what is often their only and inseparable companion in life. Each guest is supported by a multidisciplinary team on a path of gradual **recovery of physical well-being and maximum autonomy possible**: socially, economically, and residentially. The reference model is Housing First, which overturns the traditional step-based therapeutic path (sidewalk—dormitory—community—apartment) and makes **housing the first and essential starting point** for building a future of inclusion and stability.



“ *I no longer remembered the warmth of an oven, the vitality of the water pouring over me during a shower, the soft protection of freshly laundered sheets.* Saverio ”

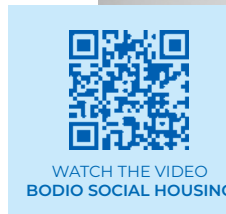
TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 25 APARTMENTS – MILAN, ROME	SOCIAL WORKERS EDUCATORS HEALTHCARE ASSISTANTS (OSS)	CITY OF MILAN
	SOCIAL OPERATORS CULTURAL MEDIATORS PSYCHOLOGISTS LEGAL ADVISORS FINANCIAL EDUCATORS	CITY OF ROME


Housing for families in poverty



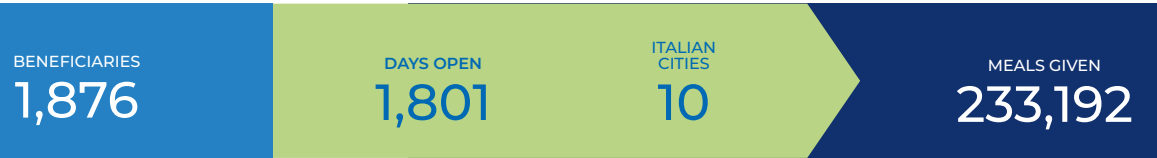
Social housing for families in poverty offers **temporary housing solutions** for single-parent families in temporary difficulty, **housing support** for Rom families leaving unauthorized settlements, **emergency housing** following evictions, and housing autonomy projects for low-income families and individuals who, despite working, cannot access housing on the open market. The support is limited in time but with long enough duration (up to two years), is free or includes a shared-cost contribution, and is **part of a social–educational project aimed at autonomy**, including: setting up a savings plan, support in job search or training, **financial education** for better money management, and skill-building for long-term housing independence.

“ *I feel proud to be alive again because I can support my family and see my wife see my wife smile like when we were dating and carefree.* Marcello ”




TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 1 MICRO-COMMUNITY – MILAN 23 FAMILY HOUSING APARTMENTS – MILAN, VARESE 74 HIGH-INDEPENDENCE APARTMENTS – MILAN, CORSICO 9 EMERGENCY HOUSING APARTMENTS – MILAN, PAVIA, GENOA	STAFF SOCIAL WORKERS EDUCATORS HEALTHCARE ASSISTANTS (OSS)	CITY OF MILAN
	SOCIAL OPERATORS CULTURAL MEDIATORS	CITY OF VARESE
	PSYCHOLOGISTS LEGAL ADVISORS FINANCIAL EDUCATOR	SELF-FINANCING

The social canteens



The **network of 12 canteens** supported by Progetto Arca in Italy is **constantly growing**, proof that the food need is not slowing down. The problem affects not only those already in absolute poverty, but also those slipping into relative poverty, those falling through the cracks of official statistics. We want our canteens, in addition to **satisfying hunger with dignity** and food security, to be places where people can receive other nourishment—the relational care that responds to **global needs of the person**: orientation, medical support, legal aid, access to credit and housing, as well as training and work activities. We succeed in making the canteens socially effective thanks to the availability of **local partners** who manage the services, sharing in the organization and mission.

“ *Seeing our little canteen grow, which today has taken on a civic role, a center of activity for men and women without a home in our Naples, fills me with pride and certainty that there is a good plan behind our ideas and intuitions.* **Maria Luisa** ”

TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 12 CANTEENS: MILAN – MONZA – PAVIA – TURIN FAENZA (RA) – VENICE – 2 IN ROME BACOLI (NA) – 2 IN NAPLES – RAGUSA	PERSONNEL AND ENTITIES PARTNERED WITH AND SUPPORTED BY PROGETTO ARCA THROUGH CONTRIBUTIONS BASED ON PROJECT PROPOSALS	PARTNERSHIPS WITH COMPANIES AND LOCAL AUTHORITIES



Social Markets and Food Parcels



Grocery shopping is one of the most common activities—but for more and more families, it’s become an obstacle course. We are gradually replacing the delivery of standardized food parcels with access to Social Markets, now present across the country. Here, individuals and families find regular and **free support for their food needs**, choosing the most appropriate products themselves. Social Markets are also enriched with **additional services**: listening centers, clothing closets, financial and food education courses, support for accessing economic benefits. They foster local civic engagement involving both **agri-food chain entities** and **regular citizens** who volunteer their time.

“ *I no longer feel humiliated having to leave part of my shopping at the checkout because I don’t have enough money. Instead, I feel grateful not to be alone in facing my difficulties.* **Ludovica** ”



TYPE OF SERVICE	STAFF	COMMISSIONING ENTITY
 11 SOLIDARITY MARKETS: 3 IN MILAN – ROZZANO (MI) – FAENZA (RA) – ROME 2 IN NAPLES – MONTE DI PROCIDA (NA) BARI – RAGUSA	EDUCATORS SOCIAL WORKERS VOLUNTEERS	PARTNERSHIPS WITH COMPANIES AND LOCAL AUTHORITIES
 FOOD PARCELS DISTRIBUTION IN 31 ITALIAN CITIES	LOGISTICS OPERATORS VOLUNTEERS	

Progetto Arca in the world

BENEFICIARIES
4,530

PLACES
IN ASIA
3

PLACES
IN AFRICA
3

PLACES IN
SOUTH AMERICA
3

MEALS
439,800

Development Projects

OUR PRESENCE IN INDIA

We've been in India since 2022, and in the past two years we've intensified our presence in **Calcutta**, in collaboration with an excellent local partner, **Seva Kendra**, committed to fighting poverty and promoting community development.

Our work is focused in one of Calcutta's poorest slums, where Mother Teresa's legacy lives on daily in the children who live on the street or near the train stations. The Missionaries of Charity distribute **100 kilos of bread** made at the bakery we support.

Since 2023, we have also helped through **a mobile medical camper**, reaching people who are bedridden in remote villages and unable to travel independently to clinics. In 2024 we supported the organization of **Christmas celebrations**, where over 500 people shared a Christmas meal and received **food parcels**. In January, Calcutta hosted one of our first **volunteer campuses**.

“ *There is no more atrocious injustice than believing you are unworthy of anything, especially your own poverty and submission. Seva Kendra aims to break the caste culture and restore trust in the possibility of progress and social well-being.* Noemi ”



WATCH THE VIDEO
PROGETTO ARCA
IN KOLKATA



SUPPORT FOR DEVELOPMENT IN SOUTH AMERICA, AFRICA, AND ASIA

In **South America**, we continued support in **Brazil** in the cities of Parintins, Amazonas and Salvador de Bahia, in collaboration with the Centro Educativo di Nossa Senhora das Graças and Associação Centro de Educação Infantil João Paulo II. These centers supported over 490 children and teens, from a few months old up to 17 years, providing meals that were often their only meal of the day. We also distributed food parcels to over 300 families and ran agricultural training programs focused on empowering women. In **Venezuela**, with Asociación Civil Trabajo y Persona, and in **Argentina**, with Asociación Aime Neviede, 270 children were regularly supported with over 130,000 meals.

In the **African continent**, we supported educational and family aid programs, including long-distance sponsorships, for 60 children in **Uganda**, **Ivory Coast**, and **South Sudan**, in partnership with AVSI and local organizations.

In the **Asian continent**, particularly **Nepal**, a new program was launched to assist a children's shelter for minors aged 3 to 17, in collaboration with CDF Nepal and Our Child Protection Foundation Nepal in Kathmandu. In the same district, food assistance was provided to 20 families in need, in collaboration with local partners and social services. We also supported the community of Klang Leu, in **Cambodia**, through Let Us Create Futures, assisting around 100 vulnerable families in Preah Sihanouk.

“ *What always strikes me about South American communities is the hope with which they face difficulties that would be insurmountable for us Westerners. They teach us to love life for what it is and for what little it offers.* Patrizia ”

Progetto Arca in the world

BENEFICIARIES
10,743

PLACES
IN ASIA
1

PLACES
IN EUROPE
3

MEALS
109,912

Responding to Humanitarian Emergencies

THE WAR IN UKRAINE

We've been in Ukraine since the war began. Also in 2024, we continued our involvement in the **Emergency Program** "Emergency initiative in support of the population affected by the conflict in Ukraine and neighboring countries" **funded by AICS**, with two specific projects:

- A multisectoral emergency intervention to support vulnerable and displaced populations in the cities of Chernivtsi, Rivne, Irpin and nearby areas of Kherson, Mykolaiv, Dnipro, Zaporizhzhia, Zhytomyr and Kyiv, in collaboration with over 30 Italian OSCs and local partners.
- An emergency humanitarian assistance and social support intervention for both displaced and non-displaced populations in the regions of Sumy, Kharkiv, Mykolaiv, and in Kyiv, in collaboration with local partners.

The initiatives included support for **canteens** in four refugee camps, renovation of **eight shelters** to safely restart school activities for children, setup and launch of a **reception center for transit migrants** in western Ukraine, restoration and sanitation of **drinking water** in bomb-damaged areas, distribution of **essential goods**, and access to **medical care**.

The project will end in June 2025 and continue with new funding.



“ In Ukraine, we are working in a complex situation. **Air raid sirens** mark our days. Power outages happen suddenly, leaving entire neighborhoods **without electricity**. We often spend the nights in **underground shelters**, in crowded spaces, with the sound of explosions in the background.

In this difficult context, our work takes on even more meaning. **The activities** we carry out **respond to essential needs**: we set up beds for those without shelter, run canteens, and deliver food parcels to those who have nothing. We provide stoves where heating is lacking, and support schools so children can keep studying. These are **simple but vital** actions for those living in emergency conditions.

Every gesture of gratitude we receive from people and institutions confirms that **what we do truly matters**. It's what keeps us going, day after day, even when the situation remains tough.

Sofia
Assistant Project Manager



OTHER EMERGENCY RESPONSES

Elsewhere in Europe, we acted swiftly with our Food Truck and distribution of emergency food in **Valencia**, Spain, following the devastating flood in October 2024.

In just three months, our volunteers covered the fragile territory of the city, distributing **13,000 meals** to the local population. In **Romania**, in collaboration with Remar Ukraine, we continued to provide food assistance to **100 war refugees** on the border between the two countries.

At the end of March 2025, also through local partners, we provided food and emergency goods to communities affected by the **devastating earthquake in Myanmar**.



WATCH THE VIDEO
THE FIRST HELP
IN VALENCIA

Our economics resources



WHY PROGETTO ARCA RAISES FUNDS

Donations collected from individuals, companies and grant-making bodies support our mission and our work by enabling:

- the **continuity of projects and services** whose costs are not fully covered by public institutions;
- financial support for **startups and innovative projects**, for which we identify needs through our field observatory;
- the creation of an **Emergency Fund**, essential for ensuring a rapid humanitarian response to unforeseen dramatic events such as wars, earthquakes and natural disasters.

Having access to **ongoing donations** also allows us to **plan** long-term interventions and manage them in the most efficient and sustainable way.

Financial statement 2024

BALANCE SHEET

ASSETS	2024	2023	LIABILITIES	2024	2023
B) Fixed assets	19,551,501	19,476,561	A) Equity	5,894,794	4,313,014
C) Current assets	19,073,230	11,977,509	B) Provisions for Risks and Charges	3,545,243	1,860,248
D) Accrued Income and Prepaid Expenses	169,965	498,683	C) Severance Pay	1,615,656	1,452,649
			D) Debts	14,701,980	19,446,274
			E) Accrued Expenses and Deferred Income	13,037,022	4,880,568
TOTAL	38,794,696	31,952,753	TOTAL	38,794,696	31,952,753

MANAGEMENT REPORT

A) EXPENSES FOR ACTIVITIES OF GENERAL INTEREST	2024	2023	A) INCOME FROM ACTIVITIES OF GENERAL INTEREST	2024	2023
1) Raw materials, subsidiary, consumption, goods	2,022,442	5,765,204	4) Donations	1,504,827	1,298,109
1a) Raw materials for international cooperation activities	67,415	63,152	4a) Donations for international cooperation	-	90,000
2) Services	6,471,206	7,736,058	5) Funds from the '5 per mille' tax designation	496,624	423,189
2a) Services for international cooperation activities	145,069	162,458	6) Contributions from private entities	1,180,824	465,417
3) Use of third-party assets	605,204	609,602	6a) Private contributions from international cooperation	172,801	53,327
3a) Third-party assets for international cooperation activities	35,372	-	8) Contributions from public entities	436,971	770,484
4) Staff	7,986,441	6,623,506	8a) Public contributions from international cooperation	486,254	197,788
4a) Staff for international cooperation activities	181,215	26,849	9) Income from contracts of public entities	14,195,635	15,424,171
5) Depreciation	921,826	892,522	10) Other revenues, income and proceeds	875,100	579,093
5a) Depreciation for international cooperation activities	-	117	10a) other income from international cooperation	30,015	-
6) Provisions for risks and charges	884,000	53,359			
7) Miscellaneous management charges	828,535	760,731			
7a) Miscellaneous management charges for international cooperation activities	104,783	200,263			
7b) Extraordinary charges	122,330	270,139			
7c) extraordinary charges for international cooperation activities	10,017	-			
9) Restricted reserve provisions by decision of the institutional bodies	1,564,121	588,985			
10) Used subject to reserve by decision of institutional bodies	-151,764	-150,000			
TOTAL	21,798,213	23,602,945	TOTAL	19,379,051	19,301,578
			General interest activities deficit	-2,419,162	-4,301,367

C) FUNDRAISING EXPENSES	2024	2023	C) FUNDRAISING INCOME	2024	2023
1) Usual fundraising charges	3,495,290	3,180,234	1) Usual fundraising income	11,709,402	11,426,565
3) Other expenses	1,686,798	1,436,609	3) other income	-	-
TOTAL	5,182,088	4,616,843	TOTAL	11,709,402	11,426,565
			Fundraising activity surplus	6,527,314	6,809,722

D) EXPENSES FROM FINANCIAL ACTS AND ASSETS	2024	2023	D) INCOME FROM FINANCIAL ACTS AND ASSETS	2024	2023
1) On bank reports	31,097	44,226	1) From bank reports	10,944	10,159
2) On loans	611,145	235,339	3) From real estate assets	809,543	-
3) From real estate assets	998,100	-	4) From other capital assets	123,842	72,000
4) From other capital assets	106,880	-	5) Other income	122,845	1,019
5) Provisions for risks and expenses	-	102,073			
6) Other expenses	-	49			
TOTAL	1,747,222	381,687	TOTAL	1,067,174	83,178
			Deficit in financial and capital assets	-680,048	-298,509

E) GENERAL SUPPORT EXPENSES	2024	2023	E) GENERAL SUPPORT INCOME	2024	2023
1) Raw materials, subsidiary, consumption, goods	32,755	38,635	2) Other general support income	27,084	62,469
2) Services	856,239	897,146			
3) Use of third-party assets	66,732	61,604			
4) Staff	677,022	871,298			
5) Depreciation	32,034	67,138			
6) Provisions for risks and charges	1,416,000				
7) Other charges	201,655	129,272			
9) Use of restricted reserve by decision of institutional bodies	-215,005				
TOTAL	3,067,432	2,065,093	TOTAL	27,084	62,469

TOTAL EXPENSES	31,794,955	30,666,568	TOTAL INCOME	32,182,711	30,873,790
			SURPLUS BEFORE TAXES	387,756	207,222
			TAXES	41,248	25,474
			SURPLUS FOR THE YEAR	346,508	181,748

RELAZIONE DELL'ORGANO DI CONTROLLO

Bilancio sociale al 31.12.2024

Fondazione Progetto Arca - Onlus

Attestazione di conformità del bilancio sociale alle Linee guida di cui al decreto 4 luglio 2019 del Ministero del Lavoro e delle Politiche Sociali

Ai sensi dall'art. 30, co. 7, del Codice del Terzo Settore, abbiamo svolto nel corso dell'esercizio 2024 l'attività di verifica della conformità del bilancio sociale, predisposto dalla Fondazione Progetto Arca - Onlus, alle Linee guida per la redazione del bilancio sociale degli enti del Terzo settore, emanate dal Ministero del Lavoro e delle Politiche Sociali con D.M. 4/7/2019, secondo quanto previsto dall'art. 14 del Codice del Terzo Settore.

La Fondazione Progetto Arca - Onlus ha dichiarato di predisporre il proprio bilancio sociale per l'esercizio 2024 in conformità alle suddette Linee guida.

Ferma restando le responsabilità dell'organo di amministrazione per la predisposizione del bilancio sociale secondo le modalità e le tempistiche previste nelle norme che ne disciplinano la redazione, l'organo di controllo ha la responsabilità di attestare, come previsto dall'ordinamento, la conformità del bilancio sociale alle Linee guida del Ministero del Lavoro e delle Politiche Sociali.


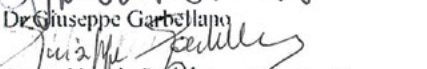
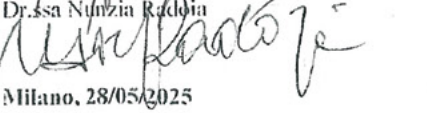
All'organo di controllo compete inoltre di rilevare se il contenuto del bilancio sociale risulti manifestamente incoerente con i dati riportati nel bilancio d'esercizio e/o con le informazioni e i dati in suo possesso.

A tale fine, abbiamo verificato che le informazioni contenute nel bilancio sociale rappresentino fedelmente l'attività svolta dall'ente e che siano coerenti con le richieste informative previste dalle Linee guida ministeriali di riferimento. Il nostro comportamento è stato improntato a quanto previsto in materia dalle Norme di comportamento dell'organo di controllo degli enti del Terzo settore, pubblicate dal CNDCEC nel dicembre 2020. In questo senso, abbiamo verificato anche i seguenti aspetti:

- conformità della struttura del bilancio sociale rispetto all'articolazione per sezioni di cui al paragrafo 6 delle Linee guida;
- presenza nel bilancio sociale delle informazioni di cui alle specifiche sotto-sezioni esplicitamente previste al paragrafo 6 delle Linee guida, salvo adeguata illustrazione delle ragioni che abbiano portato alla mancata esposizione di specifiche informazioni;
- rispetto dei principi di redazione del bilancio sociale di cui al paragrafo 5 delle Linee guida, tra i quali i principi di rilevanza e di completezza che possono comportare la necessità di integrare le informazioni richieste esplicitamente dalle linee guida.

Sulla base del lavoro svolto si attesta che il bilancio sociale della Fondazione Progetto Arca - Onlus è stato redatto, in tutti gli aspetti significativi, in conformità alle previsioni delle Linee guida di cui al D.M. 4/7/2019.

Il Collegio dei Revisori

Dr. Gianni Mario C. 
Dr. Giuseppe Garbellano 
Dr.ssa Nunzia Radoia 
Milano, 28/05/2025

For the report of BDO Italia, the independent auditing company that certified the Annual Report 2024, see pages 130 and 131 of the Social Report, available at progettoarca.org.

The economic value generated and distributed

Economic value generated in 2024

Through financial statement data, we demonstrate our ability to **generate value and distribute** it to fulfill the goals of our mission. All generated economic value is used to support our interventions, primarily **covering social activities**, which indirectly **promote the development of fundraising activities**, especially for projects that are not fully financed by public institutions. Proceeds not derived from public funding come from private individuals and foundations supporting social impact initiatives.

Total proceeds in 2024 amount to **€32,182,711**, of which 52% are from institutional assistance and reception activities, and 48% are from fundraising, necessary to support social services not covered by institutional funds.

Compared to 2023, **proceeds increased** by more than €1,300,000, partly due to the rise in general interest activities (including international cooperation) and fundraising, and partly due to increased returns from financial and capital activities.

ORIGIN OF PROCEEDS 2024

52% FROM ACTIVITIES OF INSTITUTIONAL ASSISTANCE AND RECEPTION (GENERAL INTEREST)

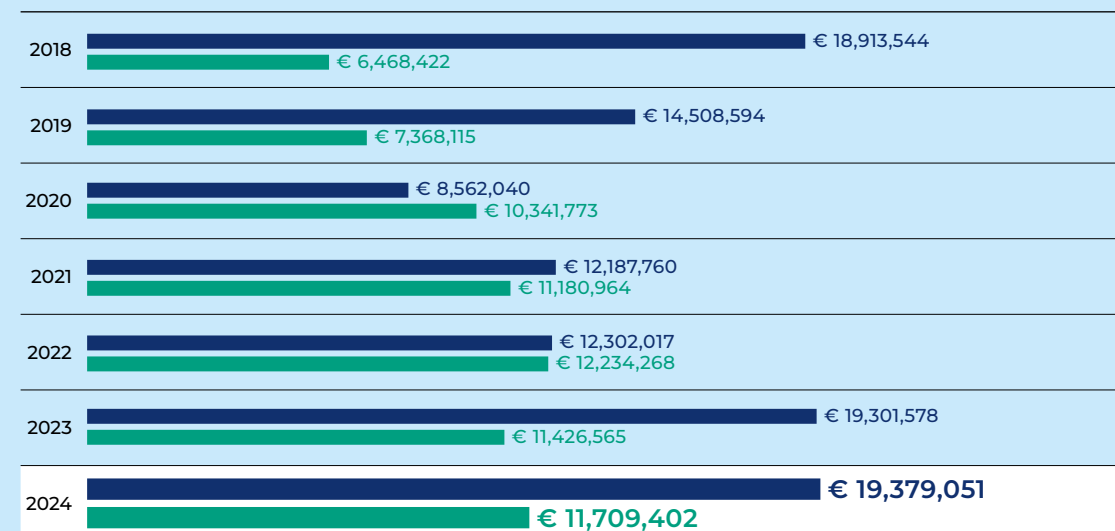
78% LOCAL GOVERNMENT AND PREFECTURES
12% MUNICIPALITY OF MILAN AND METROPOLITAN CITY
8% OTHER PUBLIC ENTITIES AND MUNICIPALITIES
1% OTHER INSTITUTIONAL REVENUES



48% FROM MARKETING, FUNDRAISING AND COMMUNICATION

87% INDIVIDUAL DONORS
13% COMPANIES AND FOUNDATIONS

TREND OF INCOMES IN THE YEARS 2018-2024



INCOMES FROM ACTIVITIES OF GENERAL INTEREST

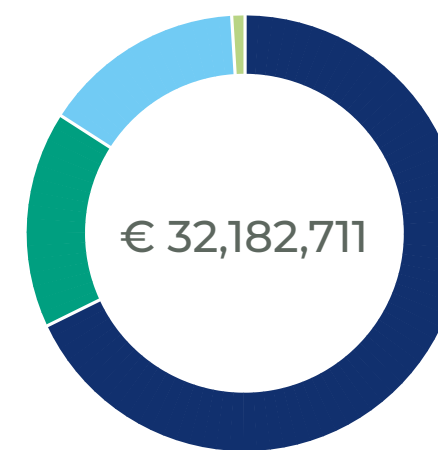
INCOME FROM MARKETING, FUNDRAISING AND COMMUNICATION ACTIVITIES

How we distributed the economic value generated in 2024

HOW WE USED 2024 INCOMES

68% FOR INSTITUTIONAL ASSISTANCE AND RECEPTION ACTIVITIES (GENERAL INTEREST)

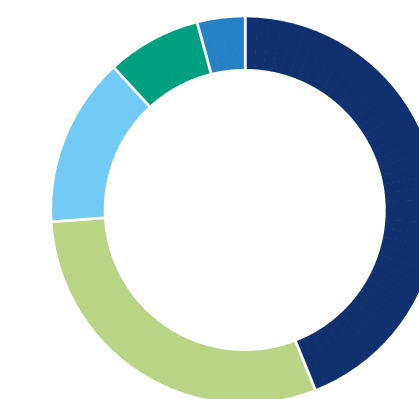
16% FOR MARKETING, FUNDRAISING AND COMMUNICATION



15% GENERAL SUPPORT COSTS, FINANCIAL MANAGEMENT, AND TAXES

1% RETAINED ECONOMIC VALUE (OPERATING SURPLUS)

HOW WE USED FUNDS ALLOCATED TO INSTITUTIONAL ACTIVITIES



44% DIRECT ASSISTANCE COSTS (HEALTHCARE, FOOD, CLOTHING, HYGIENE PRODUCTS, RECREATIONAL ACTIVITIES, FACILITY COSTS)

30% COSTS RELATED TO DIRECT PERSONNEL

14% DIRECT SUPPORT COSTS (MANAGEMENT, ADMINISTRATION, NON-CORE OPERATIONS)

8% COSTS RELATED TO CROSS-FUNCTIONAL SERVICES (WAREHOUSING, CLEANING, LOGISTICS)

4% COSTS FOR RESEARCH AND DEVELOPMENT

The total costs in 2024, including taxes, amount to **€31,836,203**, an increase proportional to the rise in revenue. Assistance and reception services absorbed **68% of the generated economic value**. The portion of generated economic value that supported the execution of fundraising actions accounts for 16% of total costs and ensured the continuity of **reception and assistance services where not covered by institutional funding**. These funds are also invested in **launching start-ups and new projects and interventions, in Italy and abroad**, before they are included in public or private funding programs. Our commitment is to respond to **social and humanitarian emergencies** with the promptness and intensity required for initial relief of beneficiaries, followed by more structured paths to sustainability.

The economic value used for managing **mission-related activities** is allocated **82% to covering the direct assistance costs**. This percentage includes costs for **directly involved personnel** and **management expenses**, such as food, hygiene products for people and homes, essentials, medicines and medical visits, utility bills and maintenance of reception facilities, and vehicle costs. It also covers costs related to **logistics, cleaning, and warehouses**, which ensure the highest quality hospitality for people welcomed. **4% is allocated to research and development**, focusing on staff training and evaluation of intervention quality and social impact. The remaining **14%** is needed to support the **administrative structure** and management necessary to carry out our mission, along with other expenses like depreciation, financial charges, and taxes.

Thank you to all our donors!

Cultivating solidarity means contributing to writing stories of social change — this is what our donors do when they choose to stand by Progetto Arca. Thanks to the support of **individuals, companies, and foundations**, we can ensure **continuity in our services**, innovate, and **launch new projects** in Italy and abroad. We can also respond promptly to humanitarian and social emergencies, **creating a tangible impact** in the lives of the people we help and the communities in which we work. To all of you who make this possible, **our deepest thanks!**



Individual supporters, companies, and foundations

87% of fundraising revenue comes from over **180,000 individual donors** who have supported Progetto Arca's activities through **one-time or recurring donations**, the **5x1000** tax allocation, by responding to our appeals, with online donations, or by leaving a **legacy donation**. Again this year, we welcomed many new donors, thanks especially to **Direct mailing campaigns** and **Face-to-Face channels**. In 2024, **7,227 new regular donors** joined our big family. Also notable is the engagement of those who chose to support us with a one-time donation: **193 large donors**. 2024 also stands out for the growth in partnerships with companies: **83 medium and large companies** (66 in 2023) supported our projects with monetary donations, goods, skills and services, or by organizing corporate volunteering. Another strong bond with Progetto Arca is through support from **20 foundations**, which have shared with us **a trust built over time**, thanks to their punctual and detailed reporting requests. **Housing and food support projects**, like our mobile kitchens and solidarity markets, continue to be appreciated and recognized by donors, identifying us as a reliable reality capable of offering concrete responses to growing social needs.

“ Giving is an expansion of the heart. To give is to look beyond oneself, to get involved, to respond with gratitude to life, discovering that what you receive is always much more than what you give Lelia ”



THE FIRST HELP IS NEVER FORGOTTEN

YOU CAN SUPPORT OUR WORK IN MANY WAYS



Stop and talk with our fundraisers on the street. They'll explain how to activate a **regular donation**.



Make a **wire transfer** to the account of Fondazione Progetto Arca Banca Intesa: **IBAN IT07 A030 6909 6061 0000 0014 086**



Choose to allocate your **5x1000**. Just sign and indicate our **tax code 11183570156** on your tax return.



Visit our **website progettoarca.org**: in a few clicks you can make a one-time or recurring donation to the project you wish to support.



Involve your company in corporate giving or volunteering. Write to **fundraising@progettoarca.org**



Choose to **leave a bequest**. To learn how, write to: **lasciti@progettoarca.org**



Become a volunteer: apply on the website progettoarca.org and join us!

www.progettoarca.org

Dove va a finire il tuo 5x1000?

LORO LO SANNO



DAI IL TUO 5X1000 A PROGETTO ARCA

1 | 1 | 1 | 8 | 3 | 5 | 7 | 0 | 1 | 5 | 6

Firma e inserisci il nostro **CODICE FISCALE** nell'area "Sostegno degli Enti del Terzo Settore..." della tua dichiarazione dei redditi. Grazie.

Dove va a finire il tuo 5x1000? Con Progetto Arca diventa pasti, cure e accoglienza per migliaia di persone povere. Ogni giorno ci prendiamo cura di loro.

5x1000.progettoarca.org

[#LoroLoSanno](https://twitter.com/LoroLoSanno)



PROGETTO ARCA onlus
IL PRIMO AIUTO. SEMPRE