



ETS
PROGETTO ARCA
IL PRIMO AIUTO, SEMPRE

EXCERPT
SOCIAL
REPORT
2025





EXCERPT SOCIAL REPORT 2025

Fondazione Progetto Arca ETS
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Legal form

Established as an Association on March 25, 1994, it was transformed into a Foundation on January 1, 2009. The organization, a non-profit organization until December 31, 2025, has been registered (rep. no. 165959; CF 11183570156) in the National Register of Third Sector Entities (ETS) since February 17, 2026, in the section "g - Other Third Sector Entities" pursuant to Article 46, paragraph 1 of Legislative Decree no. 117 of July 3, 2017.

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This document is an extract from the 2025 Social Report. The full version is available on the progettoarca.org website, in the "About Us-Transparency" section.

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On March 23, 2026, we inaugurated "Casa Seneca," a multi-purpose solidarity condominium providing apartments for elderly people living alone, the homeless, and families experiencing financial and housing emergencies.



“**HOPE**
is made of
things that need
someone
to make them
happen,,

” Emanuel Exitu | **What Hope Is Made Of** | 2023

Hope.

This Social Report begins with the word “hope.” We live, as everyone continues to repeat, in a historical moment of great disorientation, in which even the inhabitants of the most peaceful parts of the world feel threatened by the endless wars that are ever closer. In addition to the current **56 conflicts** involving more than 92 countries, we are suffocated by **environmental issues**, which threaten our future, but also by the lack of desire for connection, sharing, and the centrality of values. So what can we do? Hide? Should we complain? Should we blame the world outside us for change, or should we feel called to be part of it?

Progetto Arca is trained to have hope

Because every day, for 32 years, it has cared for those who seem to have nothing left. We've never assured our guests that “everything will be fine,” perhaps not even when that slogan waved outside our windows framed by a rainbow. We want to face life's circumstances with eyes wide open, with all the depth that constitutes us, starting from our **inner needs which are clear, intimate and universal**.

We are in Progetto Arca to help **rekindle extinguished desires**,
We are in Progetto Arca to **support change**,
We are in Progetto Arca to **help hope invade the world**.
Nothing less.

We will find ourselves brothers and sisters around the need for love, beauty, truth, justice, and, why not, even happiness. We deserve it! If we listen to these needs, ignoring those who consider us naive, **we will expand the scope of our desire**, rather than diminish it, and with it the sensitivity of the community to which we belong. The hope we wish to bring, therefore, arises unscrupulously from **our limitations**, which make us equal to those who trust us. Hope is uncomfortable but pressing, and it demands that we fill every action with meaning and intention, that **we make what we can do happen**, and that we embrace the unexpected as a sign to change direction. Hope shows us that **the way forward is to move forward, to respond**, starting from the need for infinity that bursts within us and that will never be tamed if recognized, welcomed and left free to orient us. In that precise place where limitations find their way home **in being hope for others**, the miracle of the **rebirth of human potential** occurs, a potential that by nature hungers for relationships and generative encounters.

The President | **Alberto Sinigallia**

Who we are

Vision, mission and values

While drafting the 2025-2030 Strategic Plan, we felt the need to revisit our Vision and Mission to bring them up to date with the current historical moment and the experience we've gained over the years that has guided our work. We've reproduced them here, enriched by the five values we believe best represent the meaning of our daily work.

The vision

We believe in a world where **dignity, freedom, and autonomy** are essential rights.

Aware that every person, to be fully themselves, needs **authentic relationships**, we foster **generative relationships**.

We want to **protect, listen and accompany** the people we meet, offering the conditions necessary to rediscover their **aspirations**.



The mission

- We want to **listen to the needs that reality imposes on us** and develop responses that are as appropriate as possible to a changing context, encouraging the **regeneration of social bonds** and accompanying people on paths of autonomy and growth.
- We respond to **primary needs**, aware that **they do not exhaust all of** a person's needs. We use them as a **lever towards physical and emotional stability**, a necessary condition for wanting to improve one's life.
- We recognize that **vulnerability can become a place of rebirth** and we work to ignite hope, respecting personal freedom.
- **Emergencies** always move us. We seek solutions that, while timely, open up possibilities and last over time.
- We mobilize **energies and skills** to generate **innovative**, resilient and future-proof responses. We do it together with people and communities, in Italy and around the world, spreading the culture of **solidarity** and **inclusion**, preventive **education**, shared **responsibility**.
- We believe in the importance of **training** and **caring** for all those who welcome our beneficiaries. **They are the daily driving force**, the link that allows the encounter between generative values and the people who trust us.
- We **measure the impact** of our actions so that they increasingly become opportunities to improve ourselves and thus contribute to change.

Our values

HOPE

The hope we try to rekindle in our guests is a **desire to recognize the good in every circumstance**, a timid intuition that is nourished by encounters and restores the person's **desire to get back on track**.

LISTENING

For us, listening is the **first act of care, an intentional attitude** and the foundation of every generative relationship. It is through listening that we recognize **the uniqueness of each person**, even before their needs.

DIGNITY

Embracing the **humanity of each person**, made up of desires, fears, and potential, we bow to their dignity by digging, with our bare hands, into the earth beneath the surface of things to reach the **core of light and warmth** and nourish it with **patience and attention**.

HOSPITALITY

Hospitality, a **"threshold" and not a point of arrival**, is the first real space in which **a person can once again feel loved**, cared for, protected, and, above all, not judged.

TRUST

Trust helps us **believe in the person before believing in their achievements** and outward manifestations. It's an act we perform a priori, not as a reward for merit but as a necessary **condition for contributing to change**.

In 2015, 193 United Nations member countries, including Italy, signed **the 2030 Agenda**, which defines 17 goals, aimed at **sustainable development**, to be achieved by 2030.



Progetto Arca works to achieve these goals through: **reception** services for poor and marginalized people, protection of **women with minors, food support**, management of **social and health departments, educational activities**, personal **care** including **basic hygiene needs**, commitment to **social and work integration**, intervention in **humanitarian emergencies** and planning of **development interventions** in the poorest countries in the world, **participation in partnerships** with public and private entities.

Where we are in Italy and around the world



DEVELOPMENT PROJECTS

COLOMBIA	NEPAL
ARGENTINA	IVORY COAST
BRAZIL	SOUTH SUDAN
VENEZUELA	MOZAMBIQUE
INDIA	UGANDA
CAMBODIA	ROMANIA

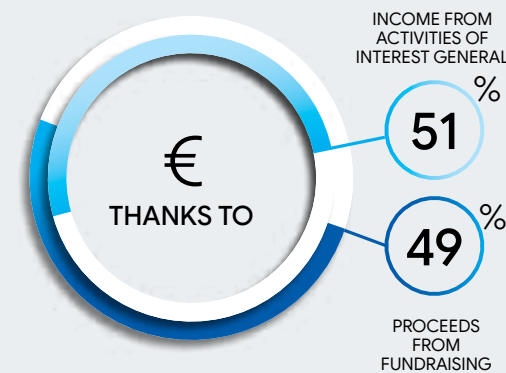
PROJECTS IN RESPONSE TO HUMANITARIAN EMERGENCIES

WEST BANK
MYANMAR
UKRAINE

(updated March 31, 2026)

Our 2025 in numbers

INPUT



74 RECEPTION LOCATIONS, SUPPORT FOOD, OFFICES AND LOGISTICS	182 APARTMENTS
433 PEOPLE ON STAFF	488,580 HOURS
1,135 VOLUNTEERS	39,607 HOURS
54 TRAINEES AND CIVIL SERVICE	23,687 HOURS
4,049,006 € VALORIZATION OF DONATIONS IN FOOD AND OTHER BASIC NECESSITIES	

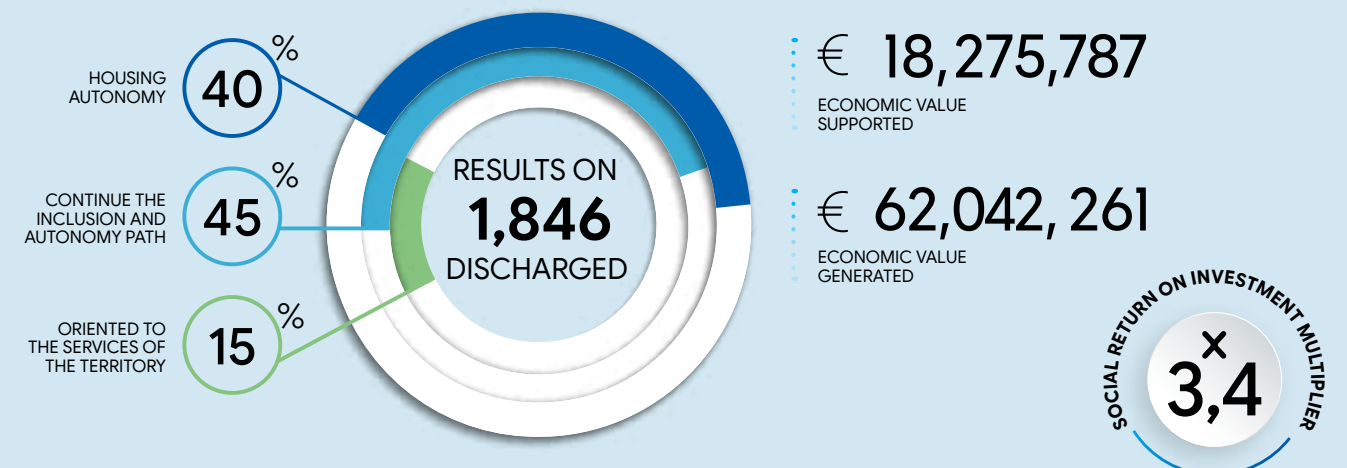
ACTIVITY

51,269 HOURS SOCIO-EDUCATIONAL ASSISTANCE LEGAL ASSISTANCE	12,204 HOURS CULTURAL MEDIATION	41,648 CLOTHING ITEMS
51,925 HOURS HEALTH CARE	9,647 HOURS PSYCHOLOGICAL ASSISTANCE	11,672 HYGIENIC KITS
5,309 HOURS MEDICAL VISITS	1,700 HOURS JOB ORIENTATION	4,334,522 MEALS

OUTPUT

111 SERVICES AND PROJECTS IN PROGRESS	16 COUNTRIES IN THE WORLD	45,721 BENEFICIARIES	6,113 PEOPLE WELCOMED	707,098 DAYS OF RECEPTION	59,698 INTERVENTIONS FOR HELP	1,387 EXITS OF STREET UNITS AND FOOD TRUCKS
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EFFECTS



Who we take care of

Homeless people

According to the latest Istat census (2021), the number of homeless people registered in Italy is **almost 100,000**. Behind this impressive number, which may even be underestimated, lies the story of men and women who have descended every step of the ladder of precariousness for **very different** and often intertwined reasons: illness, layoffs, family breakdowns, debt, addiction problems, denial of political asylum, or loss of the requirements to maintain a residence permit. The condition of those living on the streets is to be considered **one of the most serious forms of material deprivation and social exclusion**.

Families in poverty

Absolute poverty affects **2.2 million Italian families** for a total of 5.7 million people. In practice, **one in ten citizens** lives without the means to cover essential expenses for a dignified life. According to Istat the figures are stable, confirming the fact that **the poverty is now a structural phenomenon**, and even employment is no longer a guarantee: **10% of employed people** in Italy are working poor. Those most affected are large families, **single-parent families**, and families with at least one foreign family member, **especially those living in rented accommodations**. Housing costs, in fact, represent a crucial factor in the risk of impoverishment: in 2024 alone, over **40,000 eviction notices** were issued, with an average of approximately 107 evictions per day, eight out of ten due to arrears caused by financial hardship.

Elderly people alone

Italy is among the longest-living countries in the world: according to Istat, today life expectancy is 83.4 years and people **over 65 years old** are **over 14.5 million**, equal to 24.7% of the total population, while 4.5 million are over 80 years old. But living longer doesn't always mean living better. **Approximately one million elderly people live below the absolute poverty line**, a situation often aggravated by loneliness and abandonment. Nearly **half of those over 75**, mostly widowed or separated women, **live alone** in rented or social housing, **without a family support network** and **with pensions insufficient** to cover healthcare, housing, and social assistance costs.

Migrants

In 2025, **66,296 people landed in Italy by sea** (Ministry of the Interior), a figure substantially unchanged from the previous year but significantly lower than in 2023, also as a result of the agreements signed by the Government with the Libyan and Tunisian authorities. For the first time, an Asian nationality leads the way in terms of number of landings: **one in three immigrants comes from Bangladesh**, followed by Egypt, Eritrea, Pakistan, and Sudan. The death toll is dramatic: in 2025, 1,745 people died or went missing while attempting to reach Italian shores (IOM data). The **Central Mediterranean migratory route** is confirmed as the **deadliest migratory route** in the world.

People with addictions

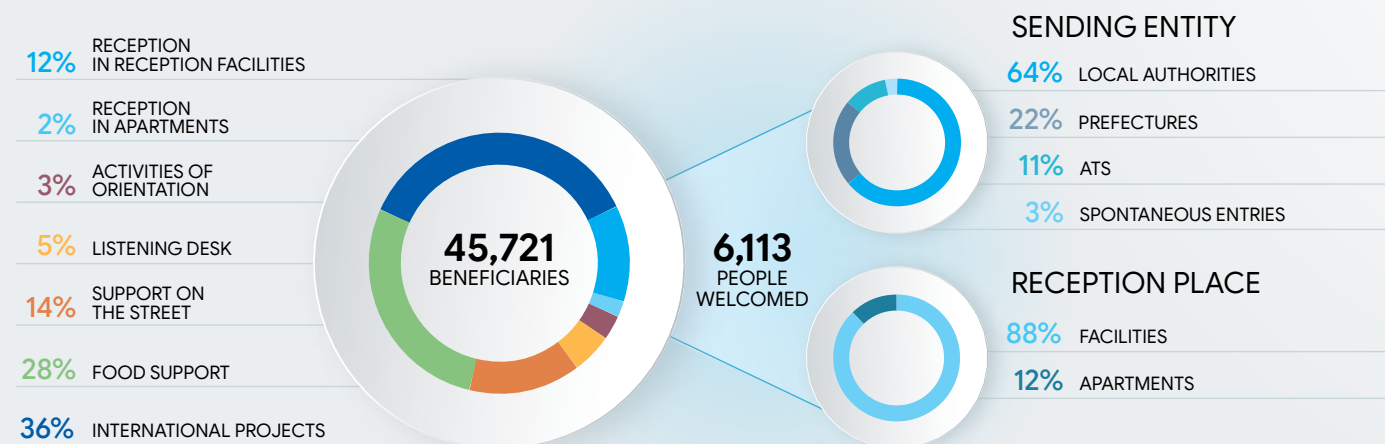
Addiction Services (Ser.D) assisted **134,443 people for the use of illegal substances and/or non-prescribed psychotropic drugs** (+2.7% compared to 2023). The latest annual REPORT to Parliament on drug addiction in Italy highlights the progressive aging of drug users (63% of those treated are between 30 and 54), the expansion of **new psychoactive substances**, with 79 new drugs identified, and an increase in cocaine-related deaths, which for the first time have equaled those caused by heroin. Alongside traditional addictions, there are growing urges related to gambling, compulsive internet use, and pathological shopping, phenomena that are increasingly common even among younger people.

Unaccompanied foreign minors

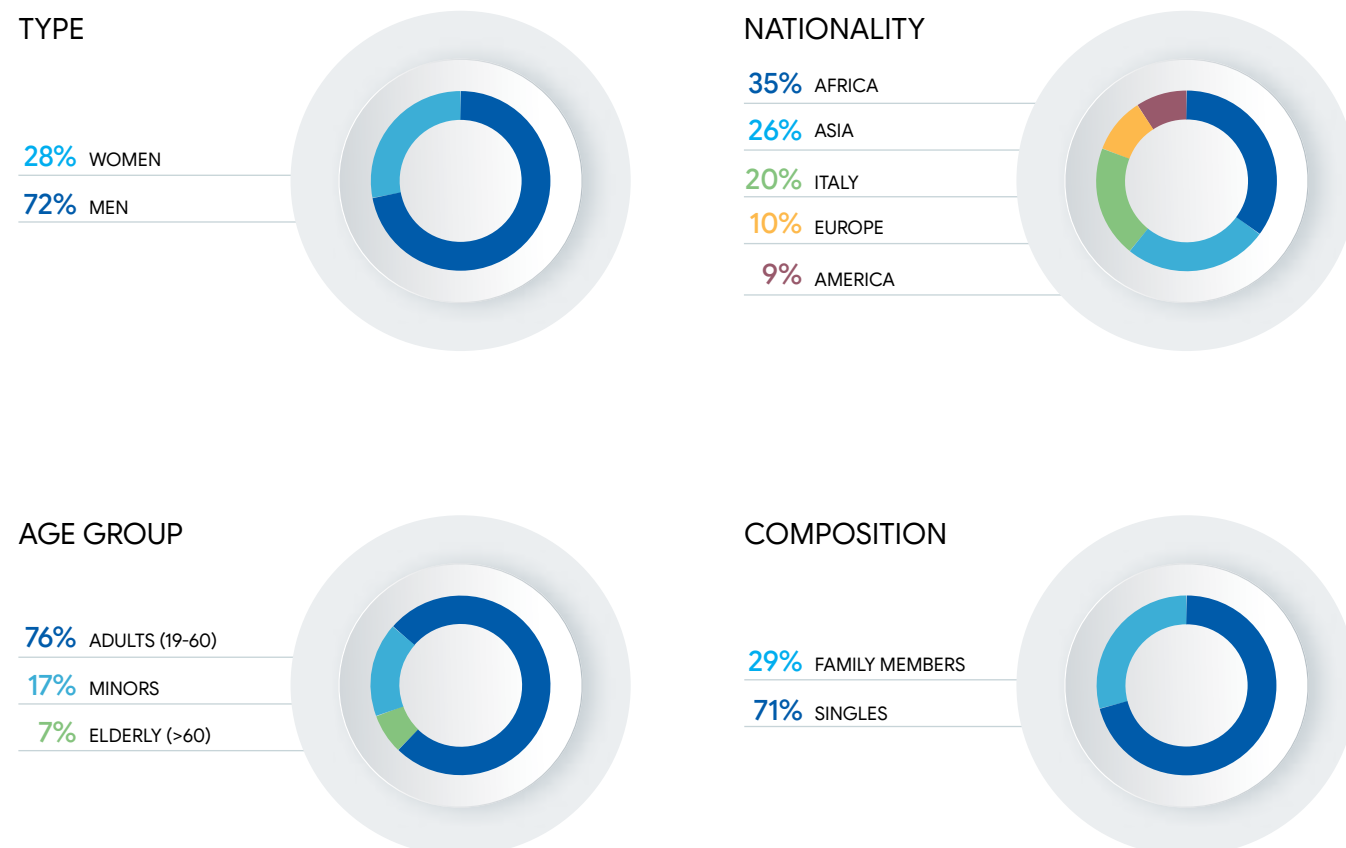
The term "unaccompanied foreign minor" defines a young person under the age of 18, without European citizenship, who arrives in Italy or one of the Member States without parents or adults legally responsible for him. Given the **particularly vulnerable** condition of these children and young people, Italian law (L. 47/2017) establishes that they be protected by a **dedicated reception system** that ensures their fundamental rights such as education, health, and protection. According to data from the Ministry of the Interior, as of December 31, 2025, **12,142 unaccompanied foreign minors** had landed in Italy alone by sea, compared to 8,752 in 2024.



How we helped our beneficiaries



Who are the people we welcomed?



Stories that are reborn

”

Progetto Arca has partially filled my deep isolation through **sharing** how I feel inside and also **discussing** topics of common interest. It helped me understand that I have a lot of **potential** in my life. **Today I dream** of new relationships where I can open up to friendship and, above all, I dream of being able **to laugh again**, after so many years of sadness.

”

I learned the Italian language and learned the rules of Italy. My personality has changed a bit; today I'm calmer and more thoughtful. Thanks to the courses I learned to drive a forklift and then I **found a job** in a nice warehouse.

”

I would like to thank all the Post Acute staff for their hospitality and moral support their hospitality, moral and psychological support, and **perseverance in caring for someone like me** who no longer had any hope of being well.

”

I have learned to **listen to the needs of my daughter**, who is almost one year old, and to love her.

”

Being supported in my future direction **helps me imagine myself as a new person** who is in control of her life.

The testimonials were selected from the free responses in the satisfaction questionnaires, completed anonymously by the guests.

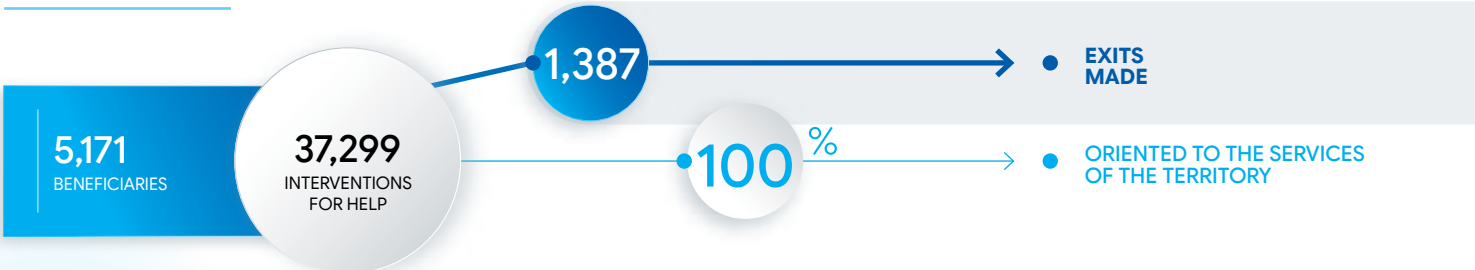




WHAT WE DO

Below is a selection of the services we provide every day. For complete details, please refer to the Social Report on the website progettoarca.org

The Street Units



In 2025, with the Street Units supported by the Food Trucks we distributed:

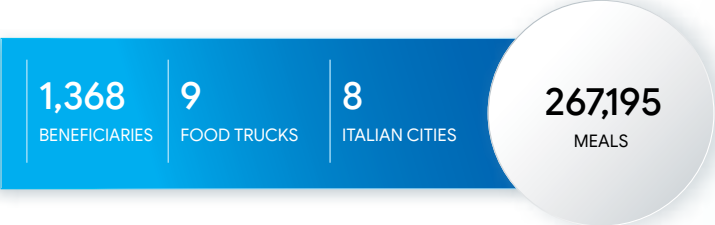
- 273,185 MEALS
- 13,500 WATER BOTTLES
- 1,240 LITERS OF HOT DRINKS
- 6,300 HYGIENE PRODUCTS
- 35,595 OTHER ESSENTIAL PRODUCTS

We do not wait for people in need to come to us: we go directly to where help is needed: this is the principle that guides our **Street Units**, staffed by **specially trained staff and volunteers**, supported by Food Trucks in seven cities. On foot and by camper, we provide assistance to the homeless, especially **during the winter months**, which are the most difficult for those living without shelter. Acting as “mobile sentinels,” every evening the Street Units carry out **essential frontier work**: they distribute meals and basic necessities, monitor the most critical situations, identify needs, and direct people to local services. This assistance is part of an **intervention that is never just about material aid**. The primary objective, in fact, is to build a relationship based **on listening and trust**, the essential first step in bringing the people they meet to social, health, and reception services and starting a **process with them to overcome need** and social exclusion.

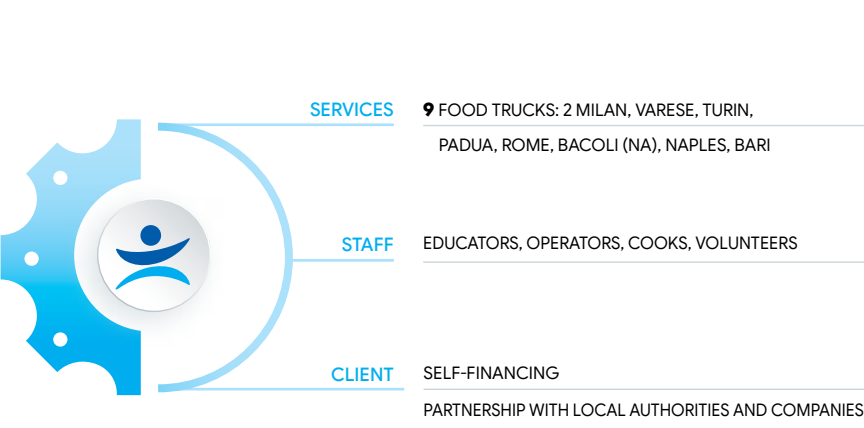


“
I always thought that the road was just a passage and that after an earthquake you can only rebuild.
Stefano

Food Trucks



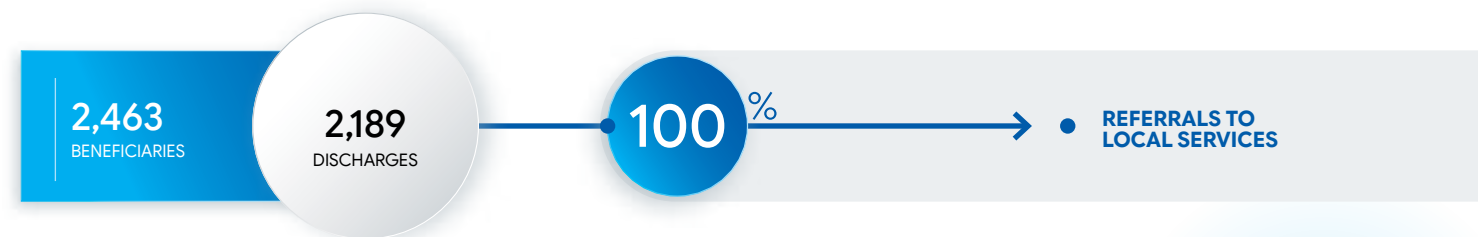
Food Trucks are now a structural part of our street presence and a recognized **symbol of solidarity in action** in the **eight cities** where the service is active. The distribution of hot, healthy meals and nutritious meals not only guarantee a response to urgent material needs but also become **an opportunity for meeting, dialogue and building supportive relationships**. On the streets, in squares, in front of stations, following flexible routes to meet those most in need, Food Trucks have become **a long-awaited event** for the homeless and, increasingly, for individuals and families who, despite having a home, are no longer able to afford daily food.



“
From afar I recognize the Progetto Arca camper arriving in the square. That dinner with the volunteers makes me forget for a moment where and how I live, and even on the hardest days, I can smile again.
Alberto

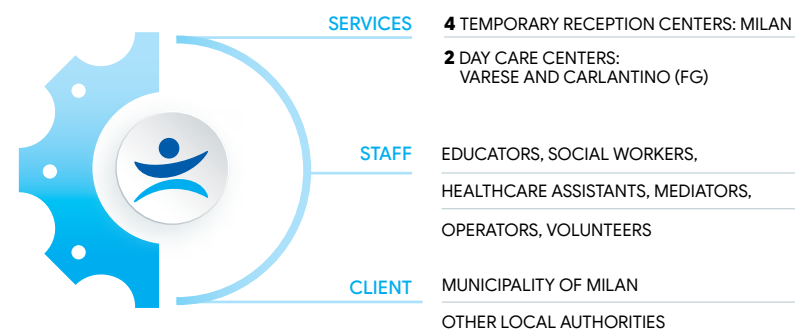
Welcoming homeless people

Temporary shelters



Offering respite from street life, **life-saving devices**, and **initial reception facilities**, temporary shelters address the most urgent needs of the homeless and play a key role in **connecting with city support services**. In **Milan**, as part of the City's co-planning effort to address Severe Adult Marginalization, we manage: the **Piccolo Rifugio**, an emergency shelter connected to the network of street units and open year-round; a shelter for temporary overnight accommodation for migrants in transit; a shelter for the homeless, set up for the **2025-2026 Cold Weather Plan**; and the **3D: Donne, Dimora, Diritti (3D: Women, Home, Rights)** facility, dedicated exclusively to the accommodation of homeless women.

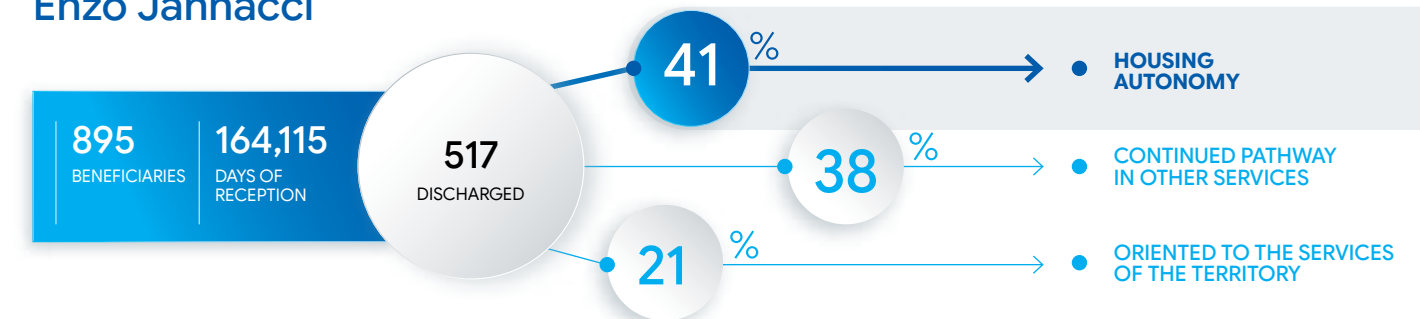
In **Varese**, **Casa Arca** is a multipurpose day center located in a property confiscated from organized crime. It is managed in conjunction with a network of local associations. We offer services ranging from **refreshments** to **personal care**, including **medical and legal assistance**.



He arrived at the Piccolo Rifugio weighing 40 kilos, in appalling hygienic and mental conditions. Over the months we have seen it flourish again. He began to eat and wash himself and accepted treatment in the ethnopsychiatric department. The “voices” that tormented him disappeared. We wish him all the best as begins this new chapter in supported housing-protected where he will go to live.

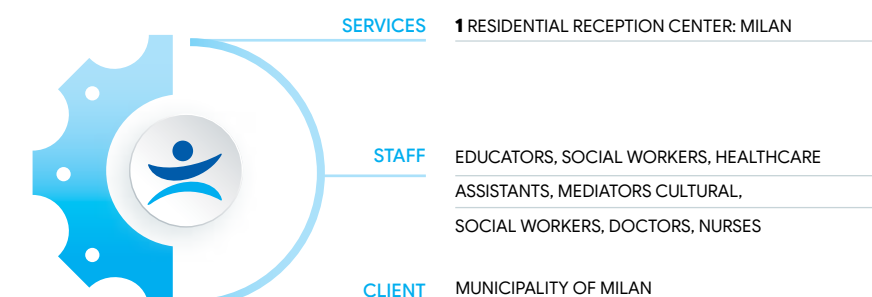
Anna

Casa dell'accoglienza Enzo Jannacci



Casa Jannacci, located at Viale Ortles 69 in Milan, is the **largest public shelter in Europe**. It welcomes homeless men and women, families facing housing emergencies, and unaccompanied foreign minors, offering social, **employment, and housing integration** through the work of **multidisciplinary teams**. The facility includes a **day center**, a library with computer stations and Wi-Fi, an **Italian language school**, a **nursing clinic**, and the “**INPS for All**” and “**Training and Work**” offices.

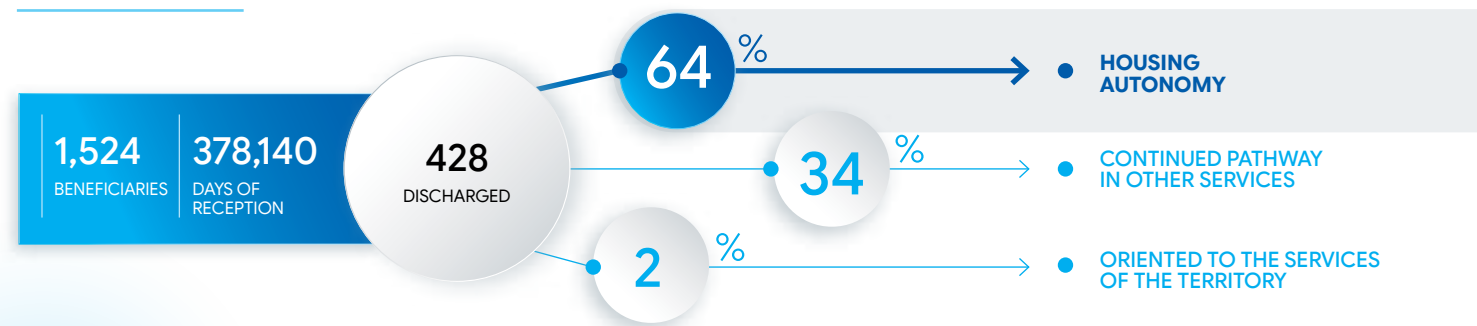
The educational offerings are further enhanced by the Audio Library for Emotional Restoration, created with the CPM Music Institute, art therapy, cooking, and gardening workshops, and the L'Oréal Social Salon, which offers free haircuts and styling. Owned by the Municipality of Milan, Casa Jannacci is **managed in co-planning** with nine non-profit organizations: Medihospes (lead partner), Progetto Arca (deputy general management and socio-psycho-pedagogical coordination), AmbienteAcqua, CUMSE, Cura e Riabilitazione, Fondazione Progetto Mirasole, International Rescue Committee, Kayros, and Naturalia.



At Casa Jannacci, I found not only a place to sleep, but also people who helped me make sense of my thoughts and believe in a different future. Now I walk the streets without feeling that I belong to them anymore.

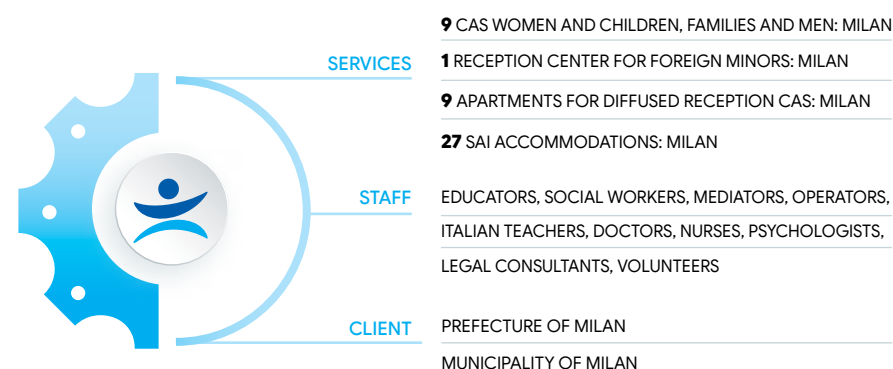
Lucia

The reception of migrants and unaccompanied minors



We have been working on migration since 2005, welcoming those fleeing war and poverty. In **CAS reception centers (Extraordinary reception centers)**, in **CAS housing units** and **apartments within the Reception and Integration System (SAI)**, we support the integration process of asylum seekers, holders of international protection, and other vulnerable groups, including victims of violence and families with minors and those with physical and psychological vulnerabilities. The educational program includes **Italian language courses**, **legal counseling**, **social and health assistance**, **psychological support**, and programs to promote **job placement** (job grants and internships) and independent living.

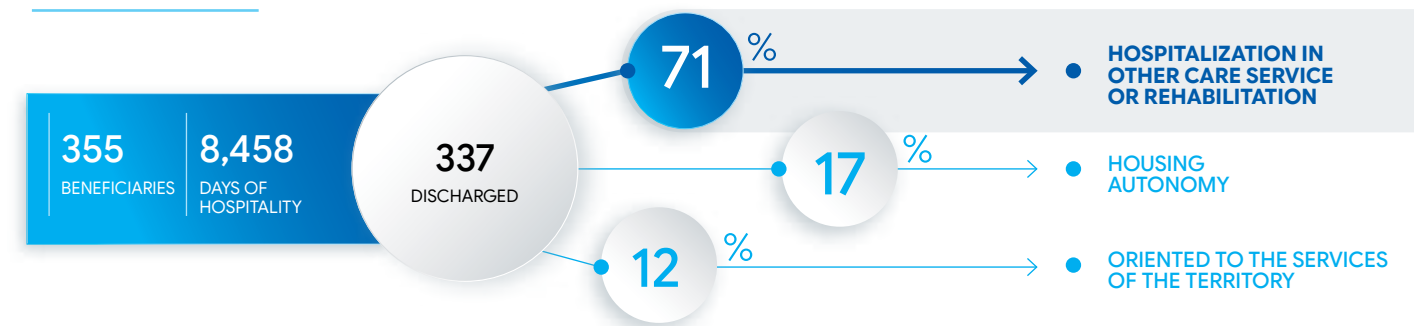
In 2025, the reception project for **unaccompanied foreign minors** concluded, with placement in dedicated communities and, for newly adult beneficiaries, in reception system facilities (CAS and SAI), where they continue their growth and integration journey.



Since my first day in Italy, Progetto Arca has been my home. I feel lucky, but I also know I've put in a lot of effort. Today, I work as a chef in a Sicilian restaurant, allowing me to help my family in Nigeria while also thinking about my future.

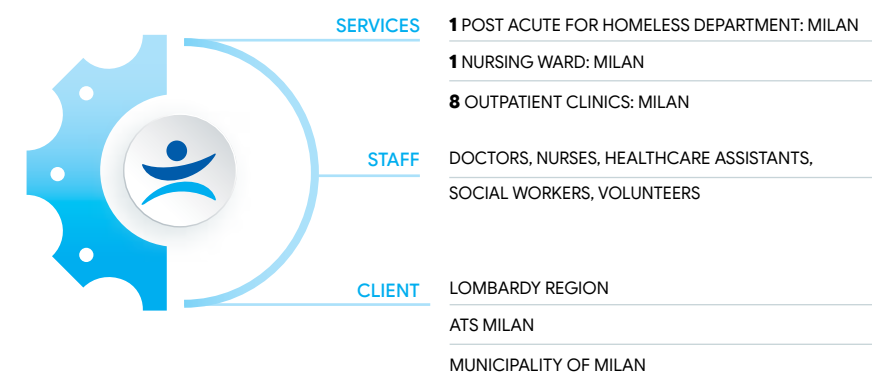
John

Social and health care



The first fundamental right lost by the homeless is the **right to healthcare**. We defend it every day through the **clinics** of our shelters, the **Post-Acute Homeless Unit**, and the **nursing ward**: therapeutic environments where homeless people, discharged from hospitals and often suffering from multiple pathologies, receive **continuous medical and nursing care**.

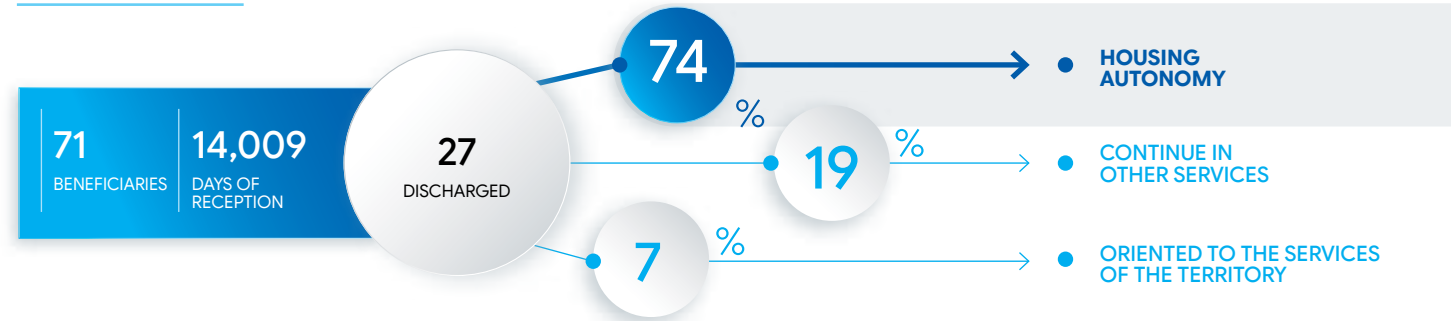
These services support recovery and continuity of hospital treatment, preventing relapses and rehospitalization, which are inevitable if they return to homelessness. Our care approach is based on **comprehensive patient care**: healthcare professionals work as a team with social workers and local services to ensure, upon discharge, inclusion in integration programs or access to further treatment and rehabilitation services.



To work in the Post-Acute department, you must have a passion for helping those in need in such difficult situations. We call it personal care, not patient care.

Simona

Housing for homeless people

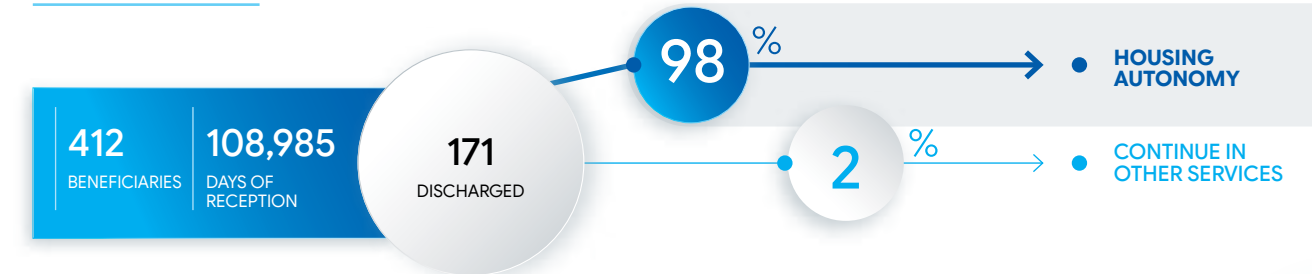


In our apartments, we welcome homeless people with **varying levels of independence**, offering **shared or individual housing solutions** based on their identified needs and vulnerabilities. We also have dedicated accommodations for homeless people with pets, who are often excluded from traditional services. This approach allows us to preserve a fundamental emotional bond, which for many represents the only stable and meaningful relationship. A multidisciplinary team supports each guest in **regaining their physical and mental well-being** and **strengthening their relational, financial, and housing independence**. We are inspired by the **Housing First model**, which goes beyond the step-by-step approach (street-shelter-community-home) and recognizes immediate access to housing as the essential prerequisite for initiating paths toward inclusion, stability, and full participation in social life.



*For the first time
I don't have to
ask where I can stay...
I can just stay.*
Andrea

Social housing for autonomy



Social housing combats housing poverty by temporarily accommodating **single-parent families with children, Roma families** leaving unauthorized informal settlements, **and low-income families and individuals** in independent accommodation who are excluded from the private housing market, as well as those who, already having an income and autonomy in family management, need a **final period of protection** in highly autonomous reception services. A **multidisciplinary team** (coordinator, social worker, financial education specialist, psychologist, and industry experts) supports the educational project developed with each guest or family, promoting networking with local social and educational services, strengthening ties with the neighborhood's sociocultural fabric, encouraging participation in vocational training courses, helping people find or improve their current job opportunities, and initiating a **savings plan**. The ultimate goal is to achieve a **stable and sustainable housing solution** over time: a home in public housing, rented or subsidized rent accommodation, or access to credit for the purchase of a home.



*Being able to
provide a home and
a peaceful future for
your child is every
mother's dream.
I made it.*
Mariam

Canteens



In 2025, thanks in part to our collaboration with partners, we supported **17 canteens** across the country, open an average of five days a week. The **canteen of the Diocese of Naples were also added to our network**, confirming the growing number of people in need. The canteens are a point of reference for both the homeless and individuals and families who can no longer afford a full meal a day.

Over 65% of beneficiaries use the service regularly, eventually opening up to the possibility of undertaking a more structured support program: from light support to broader coverage by partner services or the public social protection system.

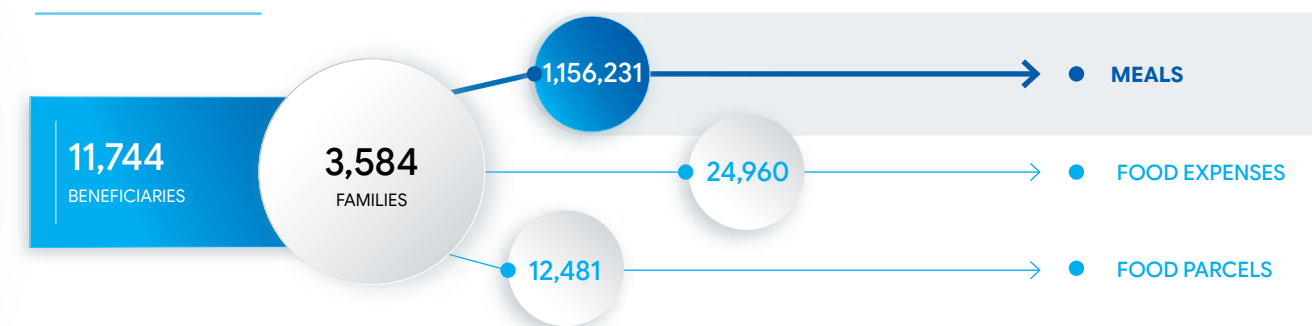
The **involvement of the local community**, through the commitment of volunteers and the support of donors, demonstrates the strong roots of these organizations in the communities in which they operate and their ability to mobilize resources and solidarity.



“For me, coming to eat here is the best moment of the day. The silence at home is too loud and eating alone makes you lose your appetite. Here, however, I always find a place set and someone who asks me: “How are you today?”

Amalia

Social markets and food parcels



Shopping for free every month, choosing the most suitable food products for your family, receiving a listening ear, guidance and 360-degree support is increasingly possible thanks to the **12 Social Markets** distributed throughout the country, aimed at individuals and families facing increasing socioeconomic difficulties.

These supermarkets provide **solutions that go beyond food support**: clothing, over-the-counter medications, education on monthly budget management and proper nutrition, and the activation of local network services for comprehensive personal support. Social markets mobilize significant **community resources**: from the **agri-food chain** with large-scale retail outlets, merchants, and businesses that donate their surpluses, to the **hundreds of volunteers** who volunteer their time to manage the service and who represent the true **relational heart** of the markets. Thanks to them, shopping becomes an opportunity for socializing with an essential educational function.



“At the San Giuseppe Emporium I found good people. The best thing is shopping with dignity, choosing what my family needs as if I were in a real store. I’ve never felt alone: here they give you a smile and the strength to keep going.

Annamaria

Progetto Arca in the world

The response to humanitarian emergencies



Ukraine, four years later

We've been there since day one and we continue to be there. Four years after the start of the conflict in Ukraine, our commitment continues alongside internally displaced persons and the population along the war lines. In the second half of 2025, we completed **multisectoral humanitarian assistance interventions**, funded by the Italian Agency for Development Cooperation (AICS), which covered the oblasts of Kherson, Mykolaiv, Dnipro, Zaporizhzhia, Zhytomyr, Sumy, Kharkiv, and Kyiv. Specifically, we supported **four canteens**. (Chernivtsi, Rivne, Kyiv, and Irpin), renovated **eight shelters in eight schools** to allow displaced children and youth to safely resume schooling, and restored **drinking water supplies** by purchasing filters and disinfectants in the cities of Voznesensk and Marganets. We also provided **food parcels and life-saving cold-weather supplies** to communities in border oblasts, severely affected by the conflict. Today, thanks to collaboration with local partner Christian Hope, distributions of essential goods continue in the Mykolaiv and Kherson regions.



First aid in Myanmar

On March 28, 2025, a magnitude 7.7 earthquake struck Myanmar (Burma), causing severe destruction, especially in the **Sagaing and Mandalay regions**, the epicenter of the disaster, where approximately 80% of buildings collapsed. Thanks to the **Emergency Fund** and collaboration with local partners already present on the ground, we were able to respond rapidly, sending food aid and essential supplies to the affected populations. The shipments included **drinking water, food parcels, medicines, and rice seeds**, with the aim of meeting the immediate needs of communities and contributing to the recovery of local agricultural activities.

With the Bedouins in the West Bank

In December 2025, we reached five Bedouin villages in the West Bank whose residents, due to the conflict in the Gaza Strip, had lost their already precarious jobs in Israel and were living **without income in huts in the desert**. Since then, we have been providing **food assistance** to 650 people through the Congregation of the Comboni Sisters. We also participate in the construction of **kindergartens and schools** that can help children who have been out of school for more than three years return to school and socialize. Finally, we contribute to the income of professionals who, for two years, have been running a **shelter** for Palestinian and Israeli **war victims**.

After losing my home, I just wanted to cry. Today I feel lucky that no one in my family was hurt. We lost everything, but at least we're together.

Lin

Development projects



Our presence in India



In terms of healthcare, we support a **medical camper** with qualified staff, which reaches slums to provide assistance to those most in need, often unable to reach the clinics at the Seva Kendra Center.

The **new "Children on the Street" service** was launched in July 2025. Kolkata's two main railway stations are veritable **enclaves of abandoned children**: numerous children, even very young ones, live near the stations in extremely degraded conditions, exposed to **hunger, exploitation, substance abuse, and violence**.

A dedicated unit operates in the area to provide initial support and protection, with the aim of removing minors from these conditions and accompanying them to facilities capable of caring for them.

Furthermore, in 2025, a new **partnership began with a school in Picholiya**, in the heart of Rajasthan, in a district bordering Pakistan. Thanks to this initiative, 200 children from poor families receive a hot meal every day at the school cafeteria throughout the year.

In **Kolkata**, the collaboration, started in 2022, continues with local partner **Seva Kendra** to offer support to hundreds of people living on the margins. On the food front, we support the operation of a **bakery** in the Seva Kendra Center, which produces **100 kg of bread a day**, which is then distributed to people living on the streets and to residents of the chronic care facilities run by the Sisters of Mother Teresa of Calcutta.

At Seva Kendra, I distributed bread in the slums with Mother Teresa's nuns, meeting eyes filled with silent gratitude. That small gesture nourished those who received it and my heart as well.

Cristina

Support for development in Asia, South America, Africa



South America. In **Colombia**, we support the Parish of Our Lady of Sorrows in the community of San Bernardo, central Bogotá, where volunteers distribute 1,200 meals to people living in poverty every Sunday. In **Brazil**, we continue to **support school cafeterias** at the Nossa Senhora das Graças Educational Center and the João Paulo II Children's Education Center Association in Parintins (Amazonas) and Salvador de Bahia: for many of the 370 students, this is the only full meal of the day. In 2025, we also launched a partnership with the Aventura de Construir association to **provide employment to 190 women** from the outskirts of São Paulo. In **Venezuela**, in El Tocuyo (Lara region), our work has provided 9,000 meals to 150 children in need, while in **Argentina**, at the Virgen de Guadalupe canteen in Villapalito, a neighborhood in Buenos Aires, over 1,000 adults and children have been supported.



Asia. In addition to continuing operations in India, support continued for the Our Child Protection Foundation in Kathmandu, **Nepal**, which is caring for over 50 vulnerable minors. In **Cambodia**, we reached 485 adults and children and 330 families with support for childcare centers and on-the-road distribution of hot meals through the **Food TukTuk Truck**, a mobile service for people in the Klang Leu community unable to reach aid centers independently due to economic, logistical, or health conditions.



Africa. Along with the educational and family support programs in **Uganda, Ivory Coast, and South Sudan**, implemented through distance support with AVSI, we have launched two new partnerships in Maputo, **Mozambique**: with Remar Mocambique for the distribution of meals to the poor living on the city streets, and with Villaregia for the social housing program **A home for all**. In the slums on the northern outskirts of Maputo, entire families live in makeshift and unsanitary dwellings made of corrugated iron and mud, with fireplaces surrounded by a few bricks and potholes replacing toilets. With a modest investment, the project transforms lives: the shacks are transformed into safe homes that protect from cyclones, provide decent living conditions, and improve the overall quality of life.



Europe. In Romania, we continue to support a canteen for 100 people in severely deprived conditions, having been displaced from Ukraine and awaiting return after the conflict.



There are four of us at home: me, my nine-year-old daughter, my mother, and my aunt. We live on just \$75 a month. The school cafeteria has been a fundamental help: my daughter can eat every day, she's growing well, and her performance at school has improved. For us it was a real lifeline.

Alexia



IL PRIMO
AIUTO
NON SI SCORDA
MAI



ECONOMIC RESOURCES

Fondazione
Progetto Arca

Fundraising Tools

Fundraising aims to support the mission and work of Progetto Arca. We use various tools to raise the financial resources needed to ensure the **sustainability of projects and services** not fully covered by institutions and to ensure **timely intervention in social and humanitarian emergencies**.

Direct mailing

We send monthly update and fundraising **letters** to our **loyal donors** and we reach new ones through dedicated postal communications.



9,274,093

LETTERS SENT

236,982

DONATIONS

Acquisition of regular donors

We reach new audiences, activate new regular donors and raise public awareness on the issue of poverty in Italy through the **“First aid is never forgotten” campaign** and **face-to-face** activities (direct dialogue) on the streets, squares, and indoor spaces of the main Italian cities.



15,029

NEW REGULAR DONORS

Donor care

Through **telemarketing** activities, we cultivate **long-lasting relationships** aimed at increasing donor engagement and awareness of the importance of their support.



25,000

PHONE CALLS

2,800

DONATIONS FROM
TELEMARKETING

Solidarity SMS

Every winter, we launch a **solidarity campaign** to raise funds for the homeless we serve on the streets and in our shelters.



8,578

DONATIONS BY SMS AND
CALLS FROM LANDLINES

€ 46,748

AMOUNT COLLECTED

5x1000

We receive funds through the **5x1000 tax return**, a **portion of their personal income tax** (IRPEF) that every taxpayer can choose to allocate to non-profit organizations when filing their tax return. We use these resources to support our statutory activities: meals, healthcare, and shelter for thousands of poor people.



9,930

PREFERENCES

€ 418,155

AMOUNT COLLECTED
Income Tax Return for 2024

Legacies

We maintain relationships with those who wish **to include us in their wills**, handle information requests, and send our guide to bequests to those who request it.



13

LEGACY CASES CLOSED

The 2025 Financial Statements

Report 2025

ACTIVITY	2025	2024	LIABILITIES	2025	2024
B) Fixed assets	21,198,434	19,551,501	A) Net worth	7,783,907	5,894,794
C) Current assets	24,654,845	19,073,230	B) Provision for risks and charges	2,094,722	3,545,243
D) Accrued income and prepaid expenses	246,513	169,965	C) Severance pay	1,571,640	1,615,656
			D) Debts	17,063,287	14,701,980
			E) Accrued expenses and deferred income	17,586,236	13,037,022
TOTAL ASSETS	46,099,792	38,794,696	TOTAL LIABILITIES	46,099,792	38,794,696

2025 Management Report

A) EXPENSES FOR ACTIVITIES OF GENERAL INTEREST	2025	2024	A) INCOME FROM GENERAL INTEREST ACTIVITIES	2025	2024
1) Raw materials, supplies, consumables, goods	2,767,045	2,022,442	4) Donations	2,447,191	1,504,827
1a) For international cooperative activities	272,740	67,415	5) Funds from the "5x1000" tax designation	450,137	496,624
2) Services	11,761,362	6,471,206	6) Contributions from private individuals	867,999	1,180,824
2a) Services for international cooperation	197,268	145,069	6a) Private contributions to international cooperatives	515,802	172,801
3) Use of third-party assets	711,955	605,204	8) Contributions from public bodies	3,899,620	436,971
3a) Third-party assets for international cooperation	28,820	35,372	8a) Public contributions for international cooperatives	631,459	486,254
4) Personnel	8,126,779	7,986,441	9) Income from public body contracts	13,585,553	14,195,635
4a) Personnel for international cooperation	163,327	181,215	10) Other revenues, income and proceeds	1,762,833	875,100
5) Depreciation	943,858	921,826	10a) Other revenues for international cooperation		30,015
5a) Depreciation for international cooperation	197				
6) Provisions for risks and charges	194,399	884,000			
7) Miscellaneous operating costs	1,442,915	828,535			
7a) Miscellaneous costs for international cooperation	165,389	104,783			
7b) Extraordinary costs	179,452	122,330			
7c) Extraordinary costs for international cooperation	172,751	10,017			
9) Allocations to restricted reserves by decision of the institutional bodies	1,662,392	1,564,121			
10) Use of restricted reserve by decision of institutional bodies	-218,472	-151,764			
TOTAL	28,572,177	21,798,213	TOTAL	24,160,593	19,379,051
			DEFICIT IN GENERAL INTEREST ACTIVITIES	-4,411,583	-2,419,162

C) FUNDRAISING EXPENSES	2025	2024	C) FUNDRAISING INCOME	2025	2024
1) Charges for regular fundraising	4,898,521	3,495,290	1) Income from regular fundraising	14,020,391	11,709,402
3) Other expenses	1,585,492	1,686,798			
TOTAL	6,484,013	5,182,088	TOTAL	14,020,391	11,709,402
			SURPLUS FUNDRAISING ACTIVITIES	7,536,378	6,527,314

D) ATT. CHARGES FINANCIAL AND ASSETS	2025	2024	D) INCOME FROM FINANCIAL AND EQUITY ASSETS	2025	2024
1) On banking relationships	19,073	31,097	1) From bank Reports	217,705	10,944
2) On loans	270,004	611,145	3) From building heritage	967	809,543
3) From building heritage	147,099	998,100	4) From other assets	72,000	123,842
4) From other assets		106,880	5) Other income	459	122,845
TOTAL	436,176	1,747,222	TOTAL	291,131	1,067,174
			DEFICIT IN FINANCIAL AND ASSETS	-145,045	-680,048

E) GENERAL SUPPORT EXPENSES	2025	2024	E) GENERAL SUPPORT INCOME	2025	2024
1) Raw materials, supplies, consumables, goods	36,544	32,755	2) Other general support income	313,352	27,084
2) Services	1,085,157	856,239			
3) Enjoyment of third party assets	74,277	66,732			
4) Staff	819,637	677,022			
5) Depreciation	55,396	32,034			
6) Provisions for risks and charges	308,367	1,416,000			
7) Other charges	572,155	201,655			
9) Use of restricted reserve for decision of the institutional bodies	-129,385	-215,005			
TOTAL	2,822,148	3,067,432	TOTAL	313,352	27,084
TOTAL CHARGES	38,314,514	31,794,955	TOTAL INCOME	38,785,467	32,182,711

Pre-tax operating surplus	470,953	387,756
Taxes	46,282	41,248
Operating surplus	424,671	346,508

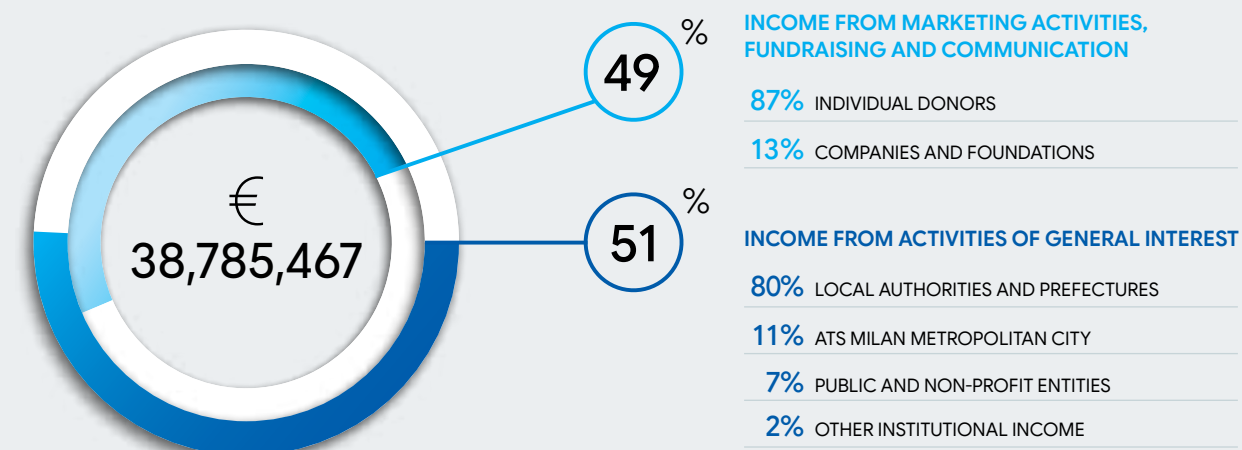
NOTIONAL EXPENSES FROM ACTIVITIES OF GENERAL INTEREST	2025	2024	FIGURATIVE REVENUE FROM ACTIVITIES OF GENERAL INTEREST	2025	2024
1) Goods and services	4,049,006	2,722,820	1) Goods and services	4,049,006	2,722,820
2) Volunteering	1,139,292	1,015,002	2) Volunteering	1,139,292	1,015,002
TOTAL	5,196,298	3,737,822	TOTAL	5,196,298	3,737,822

The economic value generated and distributed

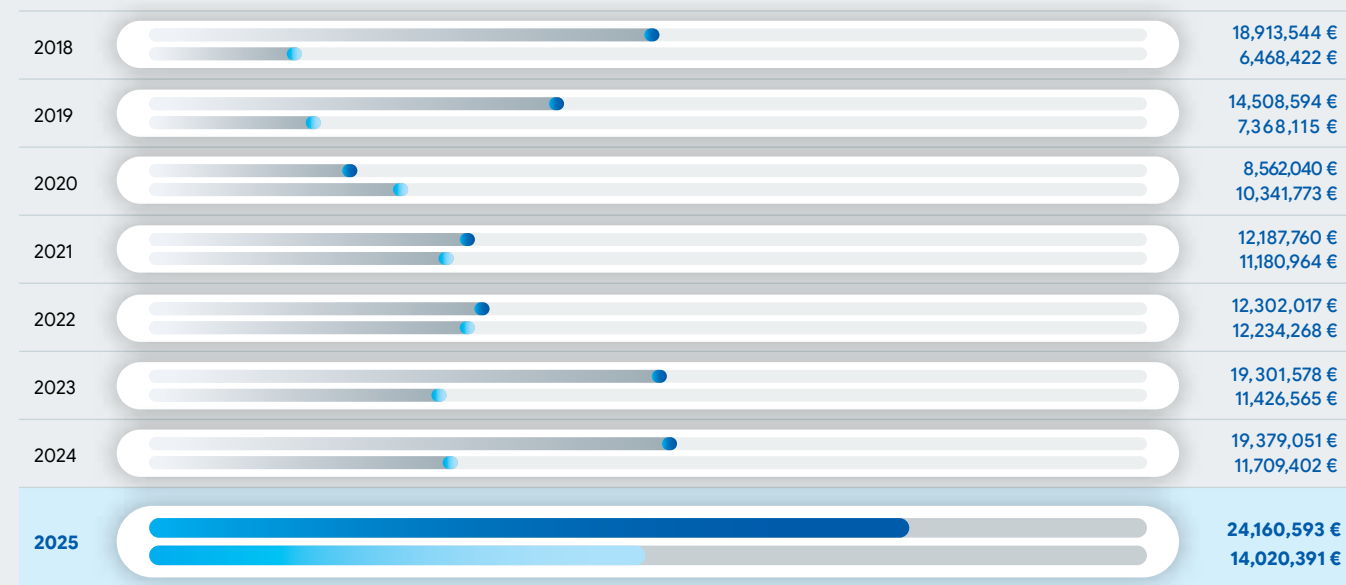
Through our financial statements, we demonstrate our ability to **generate value and distribute it** to achieve the goals of our mission. The entire economic value generated is used to support our initiatives, both directly by **covering social activities** and indirectly by enabling the **development of fundraising activities**, which are essential to supporting projects not fully funded by institutions. The operating surplus is a value we retain and use to pursue our social objectives.

Total revenues for 2025 amount to €38,785,467, of which 51% come from assistance and reception activities and 49% from fundraising activities. Compared to 2024, revenues have increased by more than 20% due to both increased general interest activities and fundraising activities.

ORIGIN OF REVENUES 2025



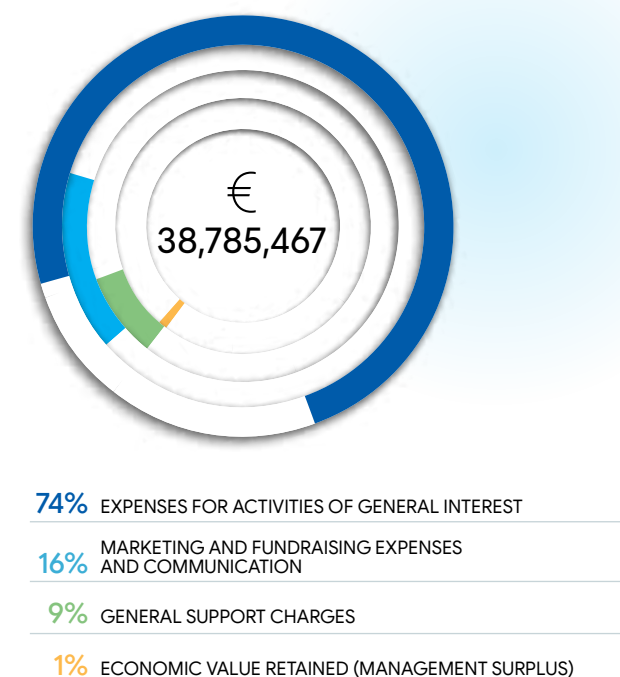
REVENUE TREND FROM 2018 TO 2025



The figures refer to the statutory financial statements for general interest activities and fundraising. Therefore, income from non-core operations is excluded. Income from general interest activities includes income from fundraising activities, which by their nature are tied to general interest activities not covered by institutional funds.

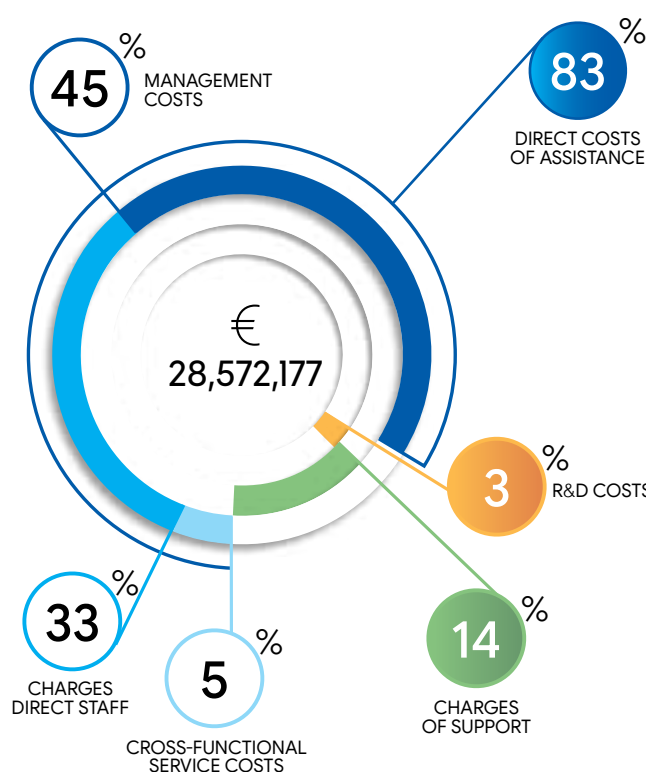
How we distributed the economic value generated

USE OF REVENUE 2025



Total expenses for 2025, including taxes, amount to **€38,314,514**, an increase proportional to the increase in revenue. Assistance and reception services absorbed **74% of the economic value generated**. The share of economic value generated that supported the fundraising efforts is equal to 16% of total costs and has allowed us to ensure the continuity of **reception and assistance services where not covered by institutional funding**. These funds are also invested to **launch new projects and initiatives, in Italy and around the world**, before they are included in public or private funding programs. Our commitment, in fact, is to respond **to social and humanitarian emergencies** with the promptness and intensity necessary to provide initial relief to beneficiaries, followed by more complex sustainability paths.

USE OF RESOURCES INTENDED FOR ACTIVITIES OF GENERAL INTEREST



The **economic value used for the management of activities of general interest** (social, health and social reception interventions or on the street, response to humanitarian emergencies) is allocated for **83% to cover direct assistance costs: management costs** (food, personal and household hygiene products, basic necessities, medications and medical visits, bills and maintenance) and the **staff directly involved** in activities with the beneficiaries. Finally, this amount covers the costs of cross-functional services (**logistics, cleaning, and warehouses**) that allow the services to offer the highest possible quality of hospitality to the people they welcome. **3% is used for research and development** (staff training, design, and evaluation). The remaining **14%** is needed to support **the administrative** and management structure required to achieve our mission, as well as for depreciation, financial charges, and taxes.

Thanks to all our donors!

Our donors are essential resources and **true companions along the way: individuals, companies, and foundations** who enable us to ensure continuity of services, innovate them, launch new projects, respond promptly to contemporary emergencies, and thus generate a tangible impact on the lives of individuals and the communities in which we operate.

For Progetto Arca, donations are neither large nor small. **Every donation is important** because it stems from an urgent need and brings with it trust and a shared vision of a more inclusive and just **world**, which **only together** can we achieve.

Individual supporters, companies and foundations

Eighty-seven percent of fundraising revenue comes from **199,997 individual donors** who support Progetto Arca's activities through one-time and regular donations. These are joined by those who choose to contribute via SMS and by signing the 5x1000 donation form. 2025 was a particularly positive year for the acquisition **of new regular donors: 15,029 people** (7,227 in 2024) chose to support us with a monthly or annual contribution, after getting to know us through meetings with our **face-to-face** dialogue partners and through **digital campaigns** and the "First aid is never forgotten" **campaign**.



An approach based on personalized support requests, attentive to the donor's sensitivity and interests, combined with constant care for the relationship, has led **136 individuals and families** to support us with a **particularly significant donation**. The ability to build and consolidate **valuable partnerships** is also reflected in the results achieved by the High Potential area: **80 medium and large companies** have placed their trust in our projects by offering donations, goods, skills and corporate volunteering days while **21 foundations** have contributed to the educational and organizational development of the Foundation. **Housing and food support activities** are the areas of intervention in which Progetto Arca is most recognized and towards which the highest propensity to donate is recorded.

”

We chose Progetto Arca because it's an organization that goes beyond assistance, that sees the home as a starting point, and because it's satisfying to be able to contribute to projects whose results we can see firsthand. Donating is our way of giving back. If I can do it, why not do it?

Viviana e Franco

You can support our commitment in many ways



Stop on the street to talk to our fundraising ambassadors. They will explain how to activate a **regular donation**.



Make a **bank transfer** to the bank account in the name of Fondazione Progetto Arca ETS at Banca Intesa Sanpaolo: **IBAN IT07 A030 6909 6061 0000 0014 086**.



Choose to donate **5x1000** to us. All you need is your signature and to include our **tax code 11183570156** in your tax return.



Visit **progettoarca.org**: in just a few clicks, you can make a one-time or regular donation to the project you'd like to support.



Get your company involved: from direct support to corporate volunteering, there are many options. Email **fundraising@progettoarca.org**.



Choose to leave a **charitable legacy**. To find out how, write to **lasciti@progettoarca.org**.



Become a volunteer: apply on **progettoarca.org** and **join us!**



progettoarca.org

FOLLOW US ON:



*The first help
is never forgotten!*



“It happened to me. Overnight, I lost everything and ended up sleeping on the streets. Then Progetto Arca was there for me.”

With a monthly donation, you can provide food, care and support to those who need it most.

Visit progettoarca.org